



VAC Website Committee
2023 Website Survey Report

A Message from the Committee

We would like to thank everyone that participated for their thoughtful feedback and insights. Thank you! We could not have done this without you! This work is of the utmost importance, and through this process we have again been reminded of our Singleness of Purpose. At our summer meeting in 2022, we launched our new website with the goal of creating a more user friendly and useful experience. But more importantly, we set out to help the still suffering alcoholic and meet them where they are. We added features that took our website from a primarily service structure oriented resource, to something that anyone both in and out of Alcoholics Anonymous can find as a resource. While we have maintained and improved upon the service structure support aspects of the website and will continue to do so, we believe this shift in focus has fundamentally changed how we at the VAC are able to fulfill our responsibility statement. We believe more than ever before that through our website and the continued improvements and changes being made, the hand of AA is there for anyone, anywhere, reaching out for help. It is with great pleasure and gratitude that we present to you the VAC Website Committee 2023 Website Survey Report.

In Love & Service

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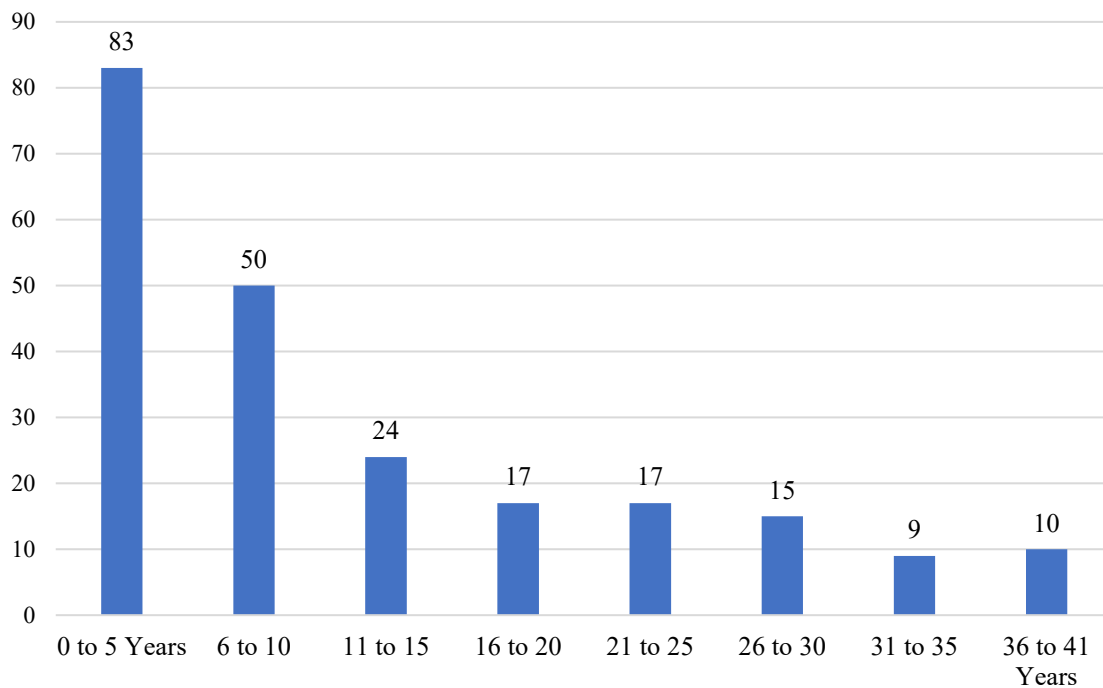


Executive Summary

Between July 8, 2023, and November 20, 2023, 261 individuals responded to the VAC Website Usability Survey. Among those 261 respondents, 226 completed the survey in its entirety. This sample description will focus on those 226 individuals. Among those 226, 225 (99%) identified as AA members, 1 did not identify as an AA member. Of the 225 AA members, 222 reported they were sober for an average of 16 years, ranging from 90 days to 43 years.

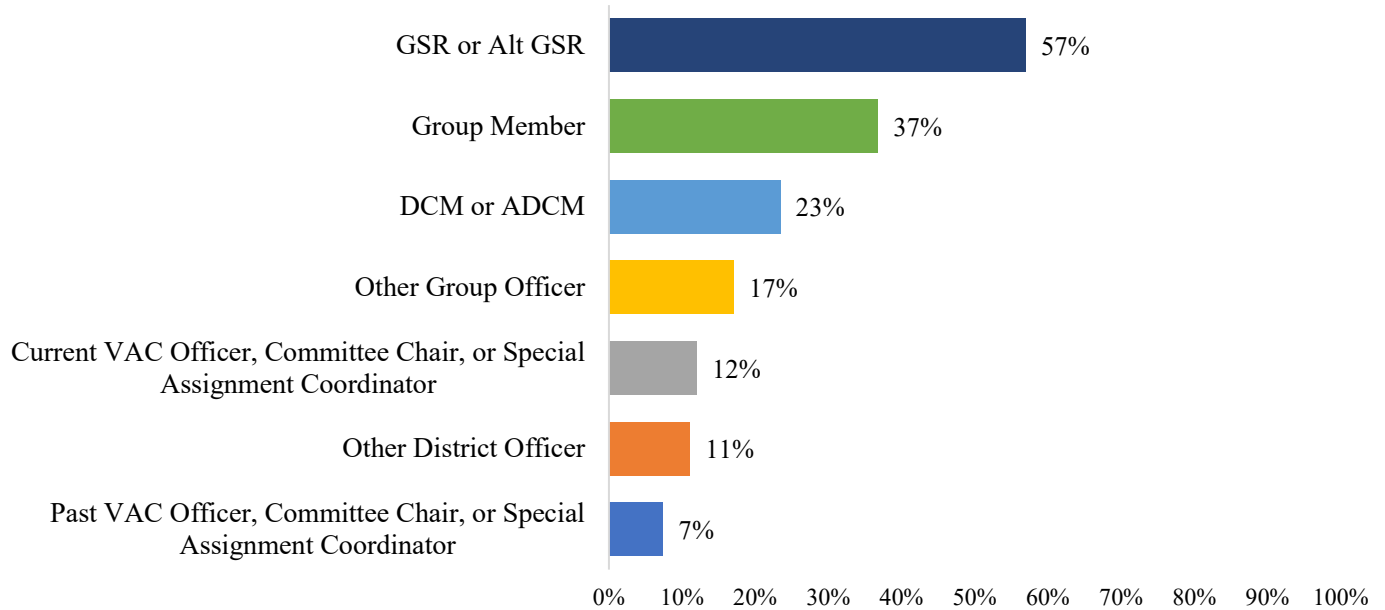
Likewise, respondents varied in number of years in service – from less than 1 year to 41 years, averaging 12 years of service. As evidenced by Figure 1, most (83 of 225 or 37%) were in their first 5 years of service, followed by 6 to 10 years of service for 22% (50 of 225).

Figure 1 Years of Service n=225



The survey also asked respondents to advise on their affiliation with the Virginia Area. They were offered a number of different positions, and asked to select all that apply. Figure 2 indicates that more than half of the 218 who answered the question were GSRs or Alt GSRs (124 of 218 or 57%); while 80 (37%) reported they were group members, followed by 51 (23%) DCMs and ADCMs. Among the 218, they reported an average of 1.70 positions, ranging from 1 to 7.

Figure 2 Service Positions n=218



**Total will exceed 100% as respondents were asked to select all that apply.

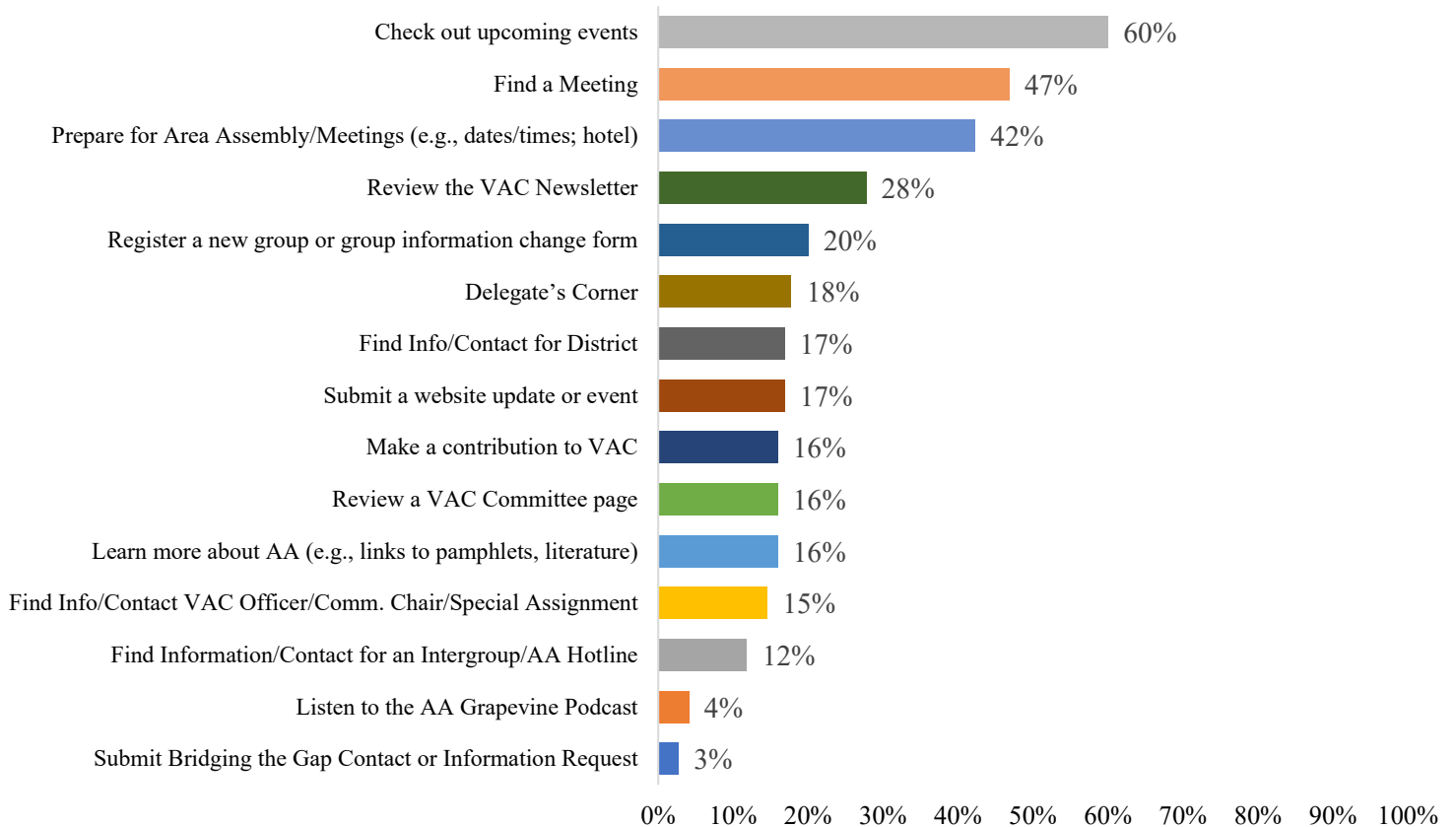
The survey asked the District/Area. A total of 41 Districts were represented in the survey, among the 201 individuals who answered this question.

- District 29-South of the James had the highest number (17 or 8.5% of all respondents);
- District 28-Woodbridge with 12 (6%);
- District 19-Roanoke Valley and District 30-Fredericksburg, both had 11 (5.5%);
- District 21-Springfield had 10 (or 5%);
- District 14-Norfolk and District 23-Virginia Beach both with 8 (4%);
- District 5-Fairfax, had 7 (3.5%);
- District 4-Dulles, District 13-Southwest Virginia, District 24-Western Tidewater, District 37-North East Richmond and District 38-Historic Virginia had 6 (3%);
- District 1-Del Ray, District 9-Heart of Virginia, District 31-Mountain View, and District 42-Centreville had 5 (2.5%);
- District 2-Arlington, District 3-Piedmont, District 10-Loudon, District 15-Northern Neck, District 26-Winchester, District 33-Manassas, District 35-Fauquier, District 36-Southside, District 39-Piedmont, had 4 (2%) respondents per District;
- District 11-Mount Vernon, District 17-South Piedmont, District 22-Shenandoah Valley, District 40-Skyline, District 43-North of the James, District 47-Augusta, with 3 (1.5%);
- District 6-Falls Church, District 18-City of Richmond, District 32-Oceanfront, District 44-Richmond West had 2 (1%); and
- The remaining districts, District 8-Hampton; District 12-Newport News; District 16-South Central; District 41-Vienna; and District 45-Old Town had 1 respondent (0.5%).

Reasons for Visiting Website

Of those who completed the survey, 220 provided one or more reasons why they visited the VAC website. The most frequent reason was to check out upcoming events (132 responses or 60%); followed by finding a meeting (103 or 47%) and to prepare for the Area Assembly or Meeting (93 or 42%). Overall, respondents reported on average 3.29 reasons, ranging from 1 to 7 reasons.

Figure 3: Reasons for Visiting the VAC Website n=220



**Total will exceed 100% as respondents were asked to select all that apply.

Additional Insights

We found that most respondents visit the site monthly; about the same number visit weekly and quarterly. However, about 25% have almost never visited the site (but responded anyway).

Some further insights are below:

More than 77% are satisfied with the website's content.
More than 80% can easily find what they are looking for.

Event Posting

- Almost 80% of respondents understand about posting an event
- But it was about 50 / 50 that respondents had ever submitted an event
- For those who have submitted an event, 85% were happy with the time it took, and 90% were satisfied with the accuracy.

As to the ease of finding a meeting (as if you were a newcomer), just over 75% thought it was easy or very easy.

Just over 80% thought our content aligned with the Traditions, but 15% were unsure.

More than 75% felt that the site is easy to read and is visually appealing.

An overwhelming majority (85%) would like to see pages dedicated to the GSRs and DCMs.

As to how respondents access our website, it was a virtual tie between Computer and Smart Phone. And most of them felt it was easy to access from either device.

A total of 201 write-in responses were received of which 70 were turned into Action Items.

35 respondents agreed to be contacted by the Committee, which we are in the process of doing.

Additional Features

There were several insights into additional features that respondents thought would be helpful in improving the website. The responses varied widely, encompassing requests for various additions and improvements to the website. Some suggested practical enhancements like adding Spanish resources, District website links, YPAA information, budget transparency, and email contact for home groups. Opportunities for service, special projects, and a section for contributions were also highlighted. Respondents also recommended digitized films, links to sister areas, better District maps, and password-protected conference concerns, etc. Requests for clarity on positions, tutorials on Assemblies, and a personal stories section were also noted.

How Can We Improve the Website?

The responses varied, with some respondents offering specific suggestions for improvement, while others expressed satisfaction with the current website design. Specific suggestions included restoring the option to find meetings by district, considering a drop-down menu for committees, and fixing broken links, such as the one for the Remote Communities Toolkit. Some respondents provided feedback on the website's usability, such as difficulty with expanding and collapsing selections on smartphones. Others emphasized the importance of focusing on helping newcomers and suggested linking to Intergroup and District websites for coordinated updates. Overall, there was a mix of suggestions for enhancements, expressions of satisfaction, and requests for clarification on certain features.

Action Items – Summary

- Continue to improve meeting listings.
- Link Spanish resources and AA.org to Spanish meetings.
- Add links to District websites and state YPAA information.
- Offer digitized films, establish links with sister areas, and enhance District maps.
- Clarify the roles of each position and provide tutorials on Assemblies.
- Restore the option to find meetings by District.
- Consider implementing a drop-down menu for committees and address broken links.
- Improve usability, especially on smart phones, for expanding and collapsing sections.
- Maintain a clear focus on helping newcomers and prioritize easy access to resources for them.

Appendix 1: Action Items – Inventory

Question	Action Item Comment	Related To	Assigned To
Q02- encourage to visit more	Updated content with relevant AA readings and meeting info.	Comment	Web
Q12 – add GSR / DCM pages	be nice to have more information.	Comment	Web
Q12 – add GSR / DCM pages	Dissemination of information is always a good thing.	Comment	Web
Q13 – what else?	More easily findable information from the delegate.	Delegate page	Web
Q02- encourage to visit more	More information Relating more to my local district/region	Districts	Web?
Q02- encourage to visit more	More updated events from around the state	Events	Web
Q02- encourage to visit more	Up-to-date events information for Virginia Area.	Events	Web
Q04 – Easy to find stuff	I have difficulty finding information re upcoming assemblies. I think that it's because the information is not necessarily available at the time I'm looking for it.	Events	Web
Q10 – in keeping with Traditions	Please review the Event information submitted before posting it on the Events page. QRCs with names and phone numbers should not be posted there. Nor should non-AA sponsored events.	Events	Web
Q13 – what else?	State YPAA information	Events	Web
Q7&8 – Submitted a request for meeting	We will be posting the blue star meetings anniversary coming up we did that last year and it was never posted	Events	Web
Q04 – Easy to find stuff	the blue on grey is difficult to read	Format	Web
Q11 – I am satisfied with readability and visual appeal	In some locations, like home page, there is text imposed over top of photo or graphic. That can be difficult to read.	Format	Web
Q11 – I am satisfied with readability and visual appeal	Personal preference - the collection of textures and blues/purples on the mobile version of the page are jarring!	Format	Web

Question	Action Item Comment	Related To	Assigned To
Q12 – add GSR / DCM pages	Maybe if there were useful links to forms and info on "what is my role" type thing. But mostly will people use it	Forms	Web
Q16 – more suggestions	More visible, intuitive New Group & Group Update access	Forms	Web
Q02- encourage to visit more	Needs memorable name or title to easily find it	General	Web
Q02- encourage to visit more	Better structure	General	Web
Q02- encourage to visit more	We check to see if there are any updates. (maybe a "What's New box")	General	Web
Q10 – in keeping with Traditions	Anonymity is not respected. The website guidelines are not respected. Personal phone numbers are sometimes displayed on the events page.	General	Web
Q10 – in keeping with Traditions	The contributions address was in plain site. It use to be hidden. Are we trying to get money from outside AA?	General	Web
Q13 – what else?	Change the wording from events to calendar.	General	Web
Q16 – more suggestions	Do you have an AP or considering an AP for quick access?	General	Web
Q16 – more suggestions	Information on how to get a password	General	Web
Q12 – add GSR / DCM pages	There is definitely a need for gsr's to have a page or a specific email for their home group // Also email accounts for groups/GSRs. // Email Home Group contact information maybe a dedicated email for home groups	GSR page	Web
Q12 – add GSR / DCM pages	It would be useful to be able to give our GSRs a unified message about their service position. I know it's in the Service Manual, but maybe something with everything all in one place, like a How to be a GSR.	GSRs	Web
Q16 – more suggestions	Be sure that no matter what gets added that our primary purpose of helping the newcomer doesn't get muddied. Make sure that Are you new to AA remains front and center. Do you need help now? These are are top priorities and shouldn't get lost in the information we offer.	Home page	Web

Question	Action Item Comment	Related To	Assigned To
Q13 – what else?	On the district page adding links to the District website if there is one.	Link D's	Web
Q16 – more suggestions	Link to Intergroup and district websites so changes are made both places	Link D's & IG	Web
Q04 – Easy to find stuff	There use to be a link at the bottom of each page for aa.org and Grapevine but it is no longer available on this website. Frustrating.	Link GSO	Web
Q11 – I am satisfied with readability and visual appeal	There should be an easy way to get to GSO website. I can't find it.	Link GSO	Web
Q16 – more suggestions	add easily identifiable links to GSO and Grapevine back to the bottom of the pages.	Link GSO	Web
Q13 – what else?	Links to Intergroup offices	Link IG	Web
Q13 – what else?	Better District Map // a better map of districts	Map	Web
Q13 – what else?	Instead of a long list of every city in Virginia, it would be better to have a map where I could select an area and get meetings in all the cities around that area.	Map	Web
Q02- encourage to visit more	Marketing and advertising of good content	Marketing	Web
Q04 – Easy to find stuff	Also, it would help us if on the Meeting site, there was a column for District (like the previous website). This would help us when the VAC Mail List Coordinator sends us requests to review out group lists. // I used to be able to find meetings listed by district and that has changed. It makes it harder for me to find meetings now.	Meetings	Web
Q10 – in keeping with Traditions	I have heard that the meetings are not up-to-date on the VAC website.	Meetings	Web
Q13 – what else?	Meeting search feature for "find a meeting starting soon" mainly online aspect but could be useful for in person too	Meetings	Web
Q07&08 – Submitted a request for meeting	It's not as easy as it could be to find the way to make a change to a meeting listing. I am GSR to two meetings and both have changed recently in some small way. I struggled both times and ultimately took the easy way out by emailing someone at VAC. Wrong person, but the person I sent it to sent it to the right person.	Meetings, Forms	Web

Question	Action Item Comment	Related To	Assigned To
Q16 – more suggestions	Consider a drop down for Committees. Break it out from the Members Services page.	Member Services	Web
Q15 – devices	Yes, but on mobile - meeting page takes time to load and at first looks like it's blank	Mobile	Web
Q16 – more suggestions	Expanding and collapsing selections are more difficult on a smartphone.	Mobile	Web
Q02- encourage to visit more	Emails with new information	Names	Web
Q04 – Easy to find stuff	I am aware that the names change every couple of years due to rotation, but I do not like to send emails to somebody without knowing who's on the other end!	Names	Web
Q04 – Easy to find stuff	It would be nice to be able to click on a VAC position and have a name to go with the position.	Names	Web
Q10 – in keeping with Traditions	Going back a few question about personal information. You can post a persons First Name and Last Initial and, an email address that doesn't identify the person. i.e. "eventnameyear@email.com". Please see: https://www.aa.org/anonymity-letter-to-media Obviously the VAC board should review AA's policy and decide what VAC should do. Maybe it should be put to the groups in the area for a vote.	Names	Web
Q07&08 – Submitted a request for meeting	The request was recent and it has not been completed yet, so I cannot answer regarding satisfaction yet	Question	Web
Q04 – Easy to find stuff	It would be great if there was a {whole site} Search function.	Search	Web
Q13 – what else?	"Area 71" added to the top of the homepage.	Site	Web

Outside of above captured Comments/Action items:

For Q16, there were 14 no's and 2 'see previous comments'

For Q13, no extra responses

For Q10, Q11, & Q12, there were no other relevant responses

For Q02, 2 felt it was good, 2 thought it should be marketed more (at the local level), 19 would use it if they needed something, 15 were not planning to use it or didn't have any suggestions, and 8 were unsure about improvements.

Question	Action Item Comment	Assigned To
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Q02- encourage to visit more	A prominent media page featuring speaker recordings, audio books, audio Grapevine, etc.	Web Archives PubInfo
Q02- encourage to visit more	Workshops or speakers tapes	Archive PubInfo
Q13 – what else?	Personal stories section	Web PubInfo
Q13 – what else?	Video library/resources // Maybe some links to the AAWS Youtube videos or other PSAs in the "New to AA" area, or	Web PubInfo
Q13 – what else?	I would like to see Spanish pamphlets & AA.org resources linked to the Spanish meetings button at the bottom.	Web PubInfo
Q16 – more suggestions	More videos and interactive things like the assessment, maybe some AA history or personal stories telling how some of us got sober.	Web Archives PubInfo

Q02- encourage to visit more	More information about the plain language book	Delegate
Q12 – add GSR / DCM pages	I think it is very important that the conference concerns are presented to DCM's and GSR's. GSR's need to know the conference concerns so the Homegroup members can vote prior to the Assembly. Like a title: "This is what your homegroup needs to vote on prior to the Assembly". I think too many GSR's go to the Assembly and vote without really having the group conscience of the Homegroup.	Delegate
Q13 – what else?	Password protected Conference concerns	Web Delegate

Q16 – more suggestions	On the Treatment & Accessibilities Committee page the Link to the Remote Communities Kit form isn't working and the user gets a 404 "The requested page could not be found message".	Web T&A
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Q02- encourage to visit more	Zoom all VAC meetings/assemblies.	IT Coord
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Q13 – what else?	Group Inventory info on the growth page as well as a separate section on the site.	Growth
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Q12 – add GSR / DCM pages	it is difficult to know what your role is as a GSR and what to expect at conferences. It would be nice to have more information	Web Chair
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Q13 – what else?	Information about the role of each position	Web Chair
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Q13 – what else?	Perhaps I have missed it but if someone feels like writing a tutorial about assemblies, it might be nice. I know I was confused by the actual language used for voting. It's not always a simple 'For' or 'against' and , I found three terms used to clarify voting but haven't found them since.	Web Chair
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Q02- encourage to visit more	Financial breakdown	Treasurer
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Q13 – what else?	Budget items for sending delegate and alt delegate to NY	Treasurer
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Q02- encourage to visit more	if more groups and districts close to me regularly posted events to the site	Web DCMs
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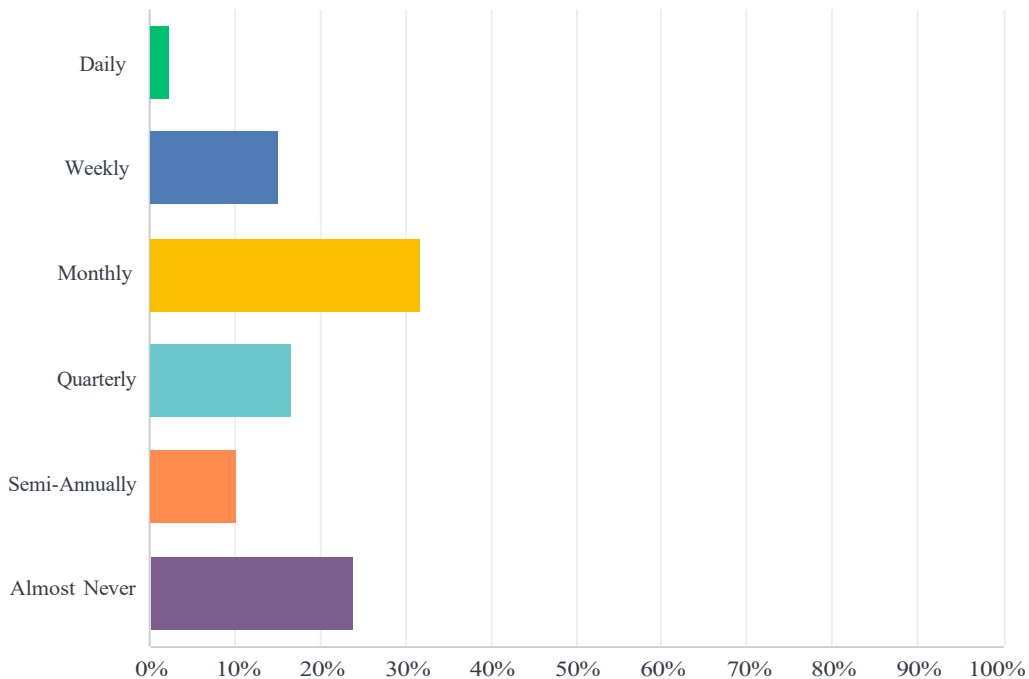
Q02- encourage to visit more	Easier accessibility to notes from assemblies.	Web Secretary
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Q13 – what else?	links to Grapevine podcasts. I like that we have videos in the Professionals area.	Web GV-Lit
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Appendix 2: Anonymous Survey Data

Q1 Generally, how often do you visit the VAC website?

Answered: 264 Skipped: 0



ANSWER CHOICES	RESPONSES	
Daily	2.27%	6
Weekly	15.15%	40
Monthly	31.82%	84
Quarterly	16.67%	44
Semi-Annually	10.23%	27
Almost Never	23.86%	63
TOTAL		264

Q2 What would encourage you to visit the site more often?

Answered: 87 Skipped: 177

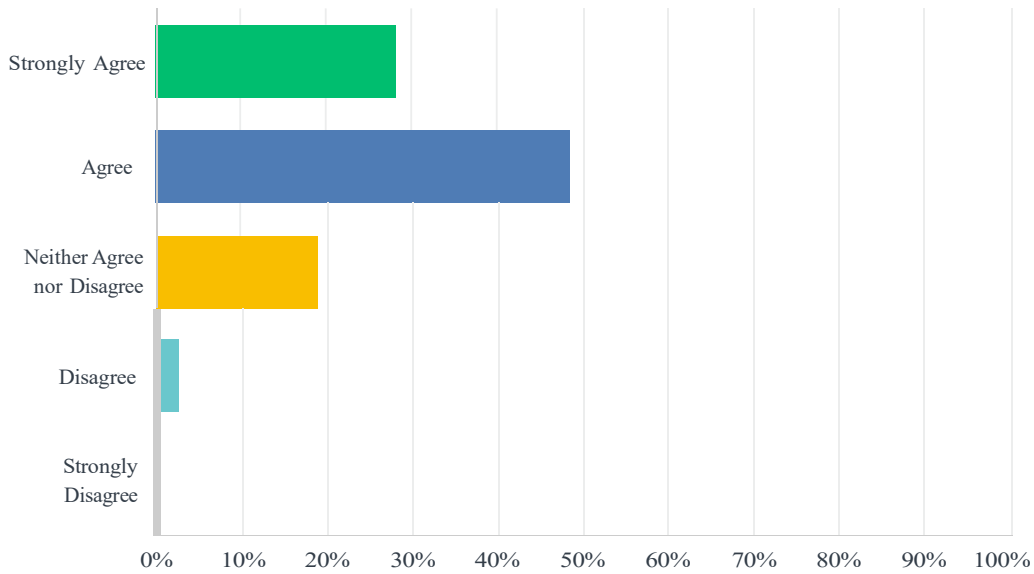
#	RESPONSES	DATE
1	Need	11/17/2023 1:05 PM
2	I don't know	11/14/2023 12:20 AM
3	Needs memorable name or title to easily find it	11/11/2023 9:54 PM
4	Spread the word	11/10/2023 6:44 PM
5	I usually visit when I'm looking for something specific - reports on recent assemblies or info on upcoming assemblies. Or to use the meeting finder tool, which worked well and enabled me to help someone calling Northern Virginia Intergroup to find meetings in Fredericksburg. I should look at the site more closely to find compelling reasons to visit. I do refer people to it who are looking for meetings.	10/30/2023 3:59 PM
6	Need	10/29/2023 11:14 AM
7	I am a recently new GSR. I am likely to use it in the future	10/27/2023 1:35 PM
8	Nothing really	10/24/2023 8:26 PM
9	Direct questions from members that can't be recalled	10/24/2023 4:53 PM
10	More events	10/23/2023 8:30 PM
11	Financial breakdown	10/23/2023 9:09 AM
12	More information about plain language big book, more information from the GSO level. Easier accessibility to notes from assemblies.	10/20/2023 10:04 AM
13	I may use it more after I'm further involved past my group	10/18/2023 9:18 PM
14	Links	10/16/2023 6:06 PM
15	Mention of the website in meetings	10/15/2023 7:55 PM
16	not sure if anything I get to busy with other things and time runs out for me	10/15/2023 4:36 PM
17	i use my local intergroup site mostly	10/14/2023 10:23 AM
18	Up-to-date events information for Virginia Area.	10/10/2023 3:44 PM
19	I'm not sure	10/10/2023 10:51 AM
20	Nothing	10/9/2023 5:49 PM
21	Because of this survey I went to the website to check it out.	10/9/2023 8:21 AM
22	Not much. I use them for information purposes only.	10/8/2023 3:46 PM
23	Unsure	10/8/2023 12:46 PM
24	My service position as a quarterly newsletter writer/editor	10/8/2023 10:57 AM
25	Nothing	10/7/2023 5:00 PM
26	Workshops or speakers tapes	10/7/2023 4:16 PM
27	time & interest. I try to limit my total screen time to less than 1 hr per day	10/7/2023 4:07 PM
28	AA would have to stop endorsing the outside "cause" that changed the preamble, without the only governing body of AA, The Group Conscious! Our Group has chosen to no longer affiliated with AA because of the multiple AA Traditions and AA Concepts that were egregiously broken	10/7/2023 2:09 PM

29	Nothing would	10/7/2023 11:51 AM
30	No idea.	10/7/2023 11:00 AM
31	I am a new GSR and just getting my feet on solid ground. I need to learn more of what the site will do for my group as a whole.	10/7/2023 10:45 AM
32	I am the treasurer of my group and I go to make contributions every few months. If I am looking up meetings I tend to go to the Intergroup site (habit). If I am referring folks to AA, this is a useful source of information.	10/7/2023 10:45 AM
33	Reminders	10/7/2023 8:43 AM
34	If I had the need at the local level	10/7/2023 6:26 AM
35	Developing experience over time is my hope	10/7/2023 5:01 AM
36	Email announcements	10/7/2023 2:44 AM
37	not interested; no longer active	10/7/2023 1:16 AM
38	Mot sure.	10/7/2023 12:53 AM
39	Our group voted to not support district, area or general service while they are letting outside issues compromise or organization by making changes without properly getting votes to support changes from the true governing voice of AA, the groups.	10/7/2023 12:38 AM
40	If information was needed	10/7/2023 12:25 AM
41	If District website wasn't good or I traveled more	10/7/2023 12:10 AM
42	My life	10/6/2023 7:00 AM
43	Better structure	10/3/2023 4:26 AM
44	nothing	10/2/2023 10:26 AM
45	I usually think about it before assembly meetings. Or, to check the status of our home group listing.	9/30/2023 11:38 AM
46	Nothing really	9/29/2023 7:48 PM
47	Nothing, I get the information I need from the Tidewater Intergroup Website.	9/29/2023 10:59 AM
48	If I had more needs that VAC could fill, then I would visit more.	9/29/2023 8:17 AM
49	I'm just not interested	9/28/2023 8:02 PM
50	Zoom all VAC meetings/assemblies.	9/28/2023 7:57 PM
51	Genuine need for VA, AA, information	9/28/2023 7:46 PM
52	IDK	9/28/2023 6:54 PM
53	Events	9/28/2023 5:54 PM
54	Emails with new information	9/28/2023 5:28 PM
55	More updated events from around the state	9/28/2023 3:56 PM
56	Meetings and events	9/28/2023 3:33 PM
57	More personal time	9/28/2023 2:49 PM
58	Not sure. I usually go preceding the Area Assembly.	9/28/2023 2:35 PM
59	Do not see any need to visit...	9/28/2023 2:29 PM
60	Whenever I need information	9/28/2023 2:27 PM
61	Maybe encouragement from GSR	9/28/2023 1:51 PM
62	A need to visit it. I am not aware of anything it might have that I currently need.	9/28/2023 1:46 PM
63	Being posted more .	9/28/2023 1:45 PM

64	the content isn't significantly relevant to me as an individual. I was a GSR and use to go there for the conference materials, but now I don't have the password so there isn't much that I can get from the site.	9/28/2023 1:37 PM
65	Marketing and advertising of good content	9/28/2023 1:34 PM
66	We check to see if there are any updates.	9/28/2023 12:20 PM
67	I had some questions regarding a problem in our district that went ignored.	9/27/2023 4:29 PM
68	I'm not sure what I would need to visit more often for?	9/27/2023 3:56 PM
69	Reminders	9/24/2023 8:49 PM
70	Updated content with relevant AA readings and meeting info.	9/24/2023 8:46 AM
71	unknown	9/24/2023 7:19 AM
72	Info on an AA activity that I may not have put in my calendar	9/23/2023 7:27 PM
73	I go to nova Intergroup website for meetings and activities	9/23/2023 5:03 PM
74	Literature changes	9/23/2023 4:09 PM
75	Different service positions	9/23/2023 4:05 PM
76	Ease of use	9/23/2023 3:59 PM
77	Unique resources? It's not inherently good to get more web traffic though.	9/23/2023 3:37 PM
78	More information Relating more to my local district/region	9/23/2023 3:21 PM
79	Need for information that our local website doesn't provide.	9/23/2023 3:06 PM
80	Pictures	9/23/2023 2:52 PM
81	Updated accurate calendar of eventssome sort of daily reading	9/23/2023 1:28 PM
82	Its good	9/23/2023 1:17 PM
83	Unknown	7/14/2023 6:40 PM
84	A prominent media page featuring speaker recordings, audio books, audio Grapevine, etc.	7/14/2023 6:32 PM
85	I have no idea! I'll have to think about it...	7/14/2023 7:20 AM
86	I have no suggestions at this time	7/13/2023 12:20 PM
87	if more groups and districts close to me regularly posted events to the site	7/10/2023 8:18 AM

Q3 Overall, I am satisfied with the information that is presented on the site.

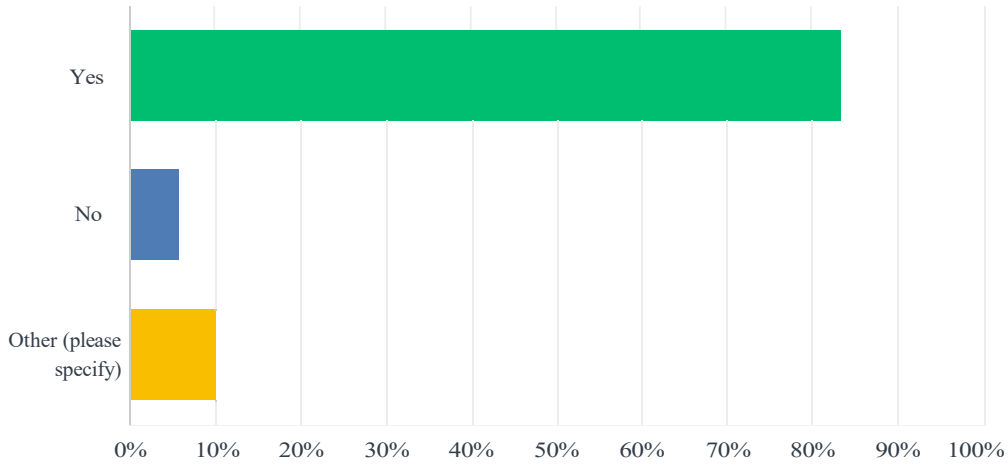
Answered: 240 Skipped: 24



ANSWER CHOICES	RESPONSES	
Strongly Agree	28.33%	68
Agree	48.75%	117
Neither Agree nor Disagree	19.17%	46
Disagree	2.92%	7
Strongly Disagree	0.83%	2
TOTAL		240

Q4 Generally, I can easily find what I am looking for on the website.

Answered: 237 Skipped: 27



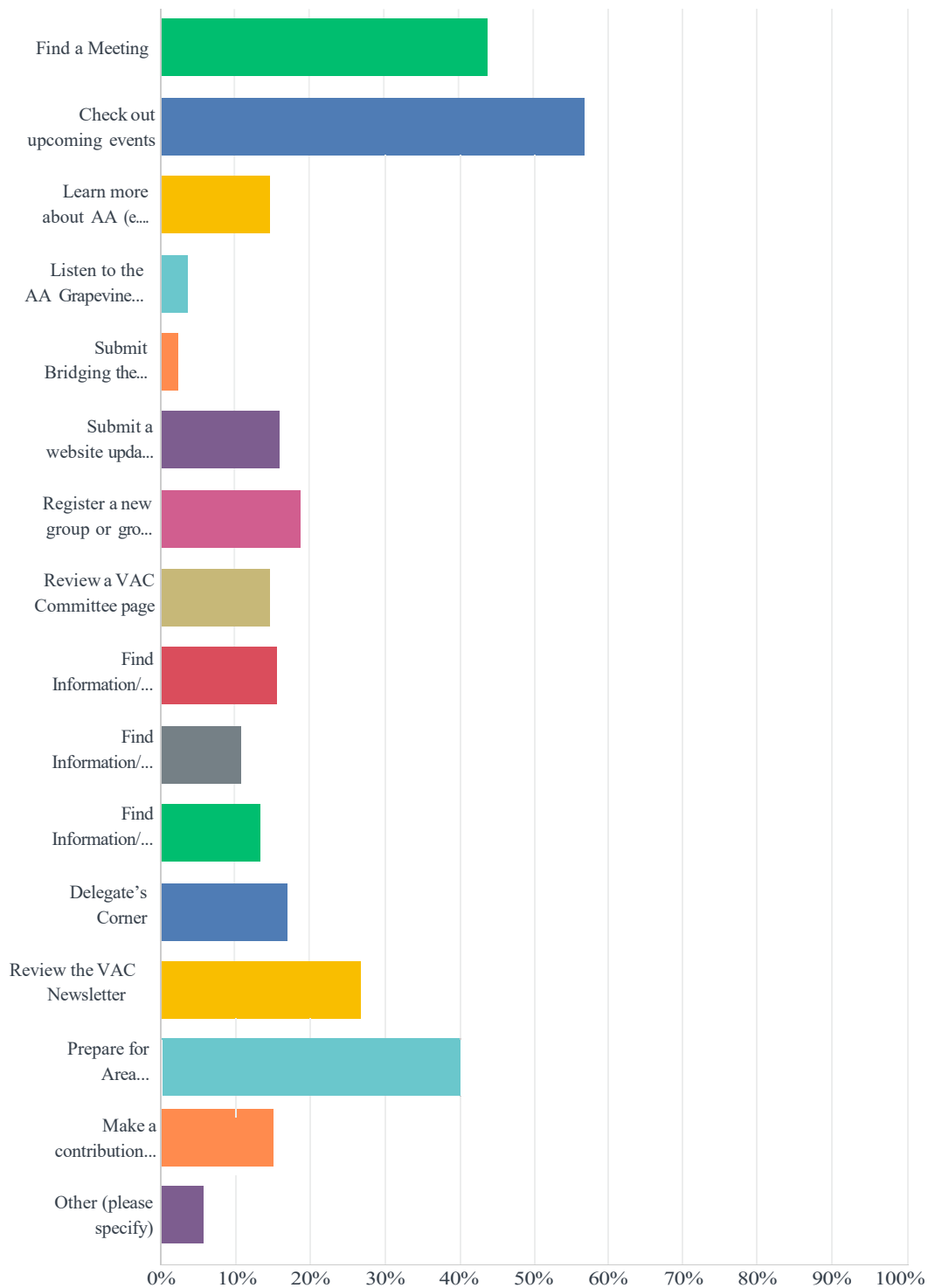
ANSWER CHOICES	RESPONSES	
Yes	83.54%	198
No	5.91%	14
Other (please specify)	10.55%	25
TOTAL		237

#	OTHER (PLEASE SPECIFY)	DATE
1	Not sure I have ever visited, so while I'm the wing person to ask it also says something right there.	11/10/2023 6:44 PM
2	I have difficulty finding information re upcoming assemblies. I think that it's because the information is not necessarily available at the time I'm looking for it.	10/30/2023 4:00 PM
3	Haven't used yet	10/27/2023 1:35 PM
4	Rarely used. Not relevant to my recovery	10/17/2023 9:12 PM
5	Not looking for any information at this time	10/15/2023 7:55 PM
6	No. There use to be a link at the bottom of each page for aa.org and Grapevine but it is no longer available on this website. Frustrating.	10/13/2023 12:25 PM
7	Not sure what to look for just yet	10/9/2023 4:38 PM
8	I rarely use the website	10/8/2023 11:40 AM
9	It would be nice to be able to click on a VAC position and have a name to go with the position. I am aware that the names change every couple of years due to rotation, but I do not like to send emails to somebody without knowing who's on the other end!	10/7/2023 9:00 PM
10	No affiliation any longer with AA or the AA Grapevine due to multiple AATraditions and AA Concepts being broken	10/7/2023 2:10 PM
11	New to the GSR billet and the website.	10/7/2023 10:45 AM

13	Have not used website	10/7/2023 12:26 AM
14	Not sure	9/28/2023 7:54 PM
15	Do not use the site	9/28/2023 7:47 PM
16	I never go to the site	9/28/2023 5:28 PM
17	Don't use it	9/28/2023 4:29 PM
18	IDK	9/28/2023 2:29 PM
19	Not sure	9/28/2023 1:47 PM
20	the blue on grey is difficult to read	9/28/2023 1:37 PM
21	Don't use it often	9/23/2023 5:03 PM
22	Can't get password	9/23/2023 3:59 PM
23	Navigating the site is a bit difficult.	7/20/2023 11:59 AM
24	On most things.	7/18/2023 7:47 PM
25	(1) It would be great if there was a Search function. (2) Also, it would help us if on the Meeting site, there was a column for District (like the previous website). This would help us when the VAC Mail List Coordinator sends us requests to review out group lists.	7/15/2023 12:39 PM

Q5 What are the top reasons you visit the VAC website? (Up to 5)

Answered: 233 Skipped: 31



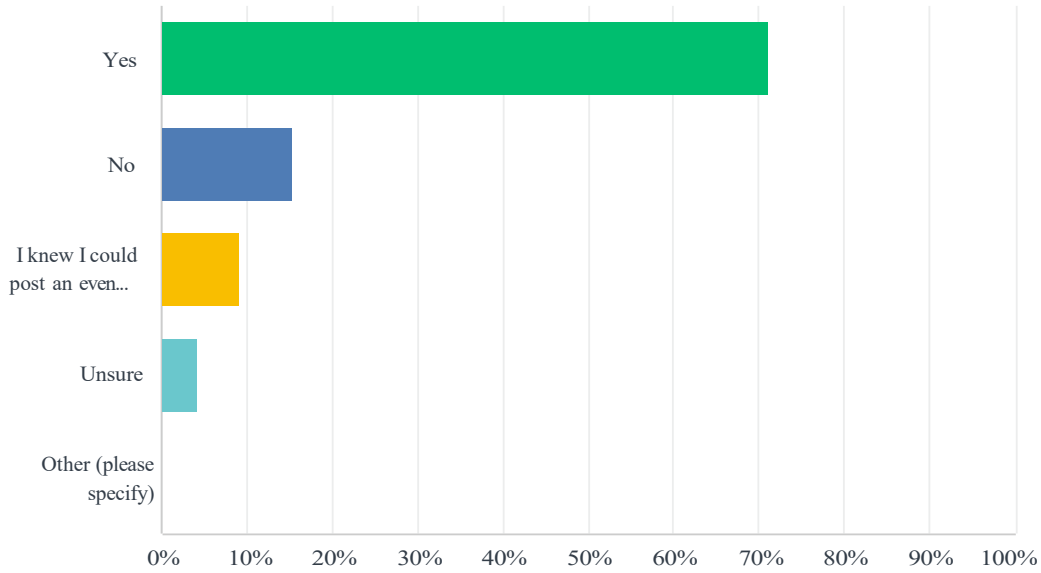
ANSWER CHOICES	RESPONSES	
Find a Meeting	44.21%	103
Check out upcoming events	57.08%	133
Learn more about AA (e.g., links to pamphlets, literature)	15.02%	35
Listen to the AA Grapevine Podcast	3.86%	9
Submit Bridging the Gap Contact or Information Request	2.58%	6
Submit a website update or event	16.31%	38
Register a new group or group information change form	18.88%	44
Review a VAC Committee page	15.02%	35
Find Information/Contact for a District	15.88%	37
Find Information/Contact for an Intergroup/AA Hotline	11.16%	26
Find Information/Contact for a VAC Officer/Committee Chair/Special Assignment	13.73%	32
Delegate's Corner	17.17%	40
Review the VAC Newsletter	27.04%	63
Prepare for Area Assembly/Meetings (e.g., dates/times; hotel information)	40.34%	94
Make a contribution to VAC	15.45%	36
Other (please specify)	6.01%	14

Total Respondents: 233

#	OTHER (PLEASE SPECIFY)	DATE
1	Dunno yet	11/10/2023 6:44 PM
2	I don't use it at all.	10/8/2023 11:40 AM
3	I gather the events monthly and list them for our District; the list then goes on our District web site.	10/7/2023 9:04 PM
4	We no longer have any affiliation due to multiple AA Traditions and AA Concepts being broken	10/7/2023 2:11 PM
5	never visit	10/7/2023 1:17 AM
6	We no longer use this service	10/7/2023 12:38 AM
7	Check to ensure home group listing is up-to-date with correct information.	9/29/2023 8:18 AM
8	I don't visit the website	9/28/2023 8:03 PM
9	Do not use VA site	9/28/2023 7:48 PM
10	N/A	9/28/2023 4:30 PM
11	Have no reason to visit...	9/28/2023 2:30 PM
12	I generally don't need to.	9/27/2023 4:30 PM
13	Grapevine	7/14/2023 6:34 PM
14	Find events	7/9/2023 4:17 PM

Q6 Did you know that AAVirginia.org can post your AA (Home Group, District, or Intergroup) event as long as there are no personally identifiable details (including phone numbers) in the event information?

Answered: 229 Skipped: 35

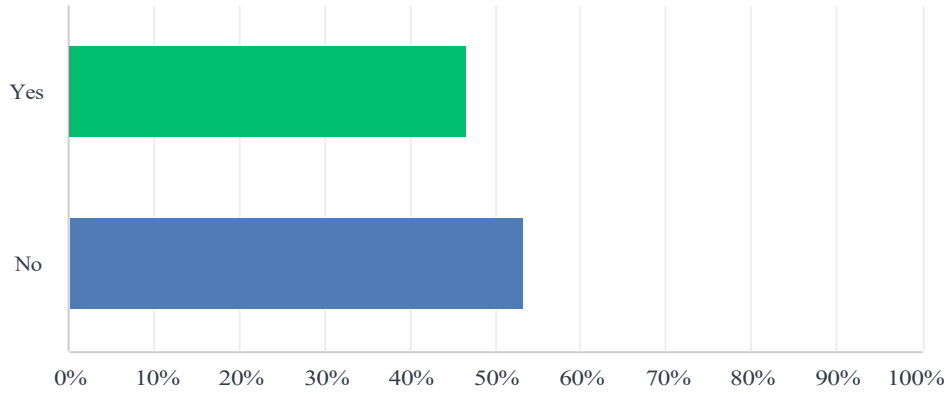


ANSWER CHOICES	RESPONSES	
Yes	71.18%	163
No	15.28%	35
I knew I could post an event, but didn't know the limitation about identifiable details	9.17%	21
Unsure	4.37%	10
Other (please specify)	0.00%	0
TOTAL		229

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q7 Have you ever submitted a request to post an event or to add or change a meeting listing on the website?

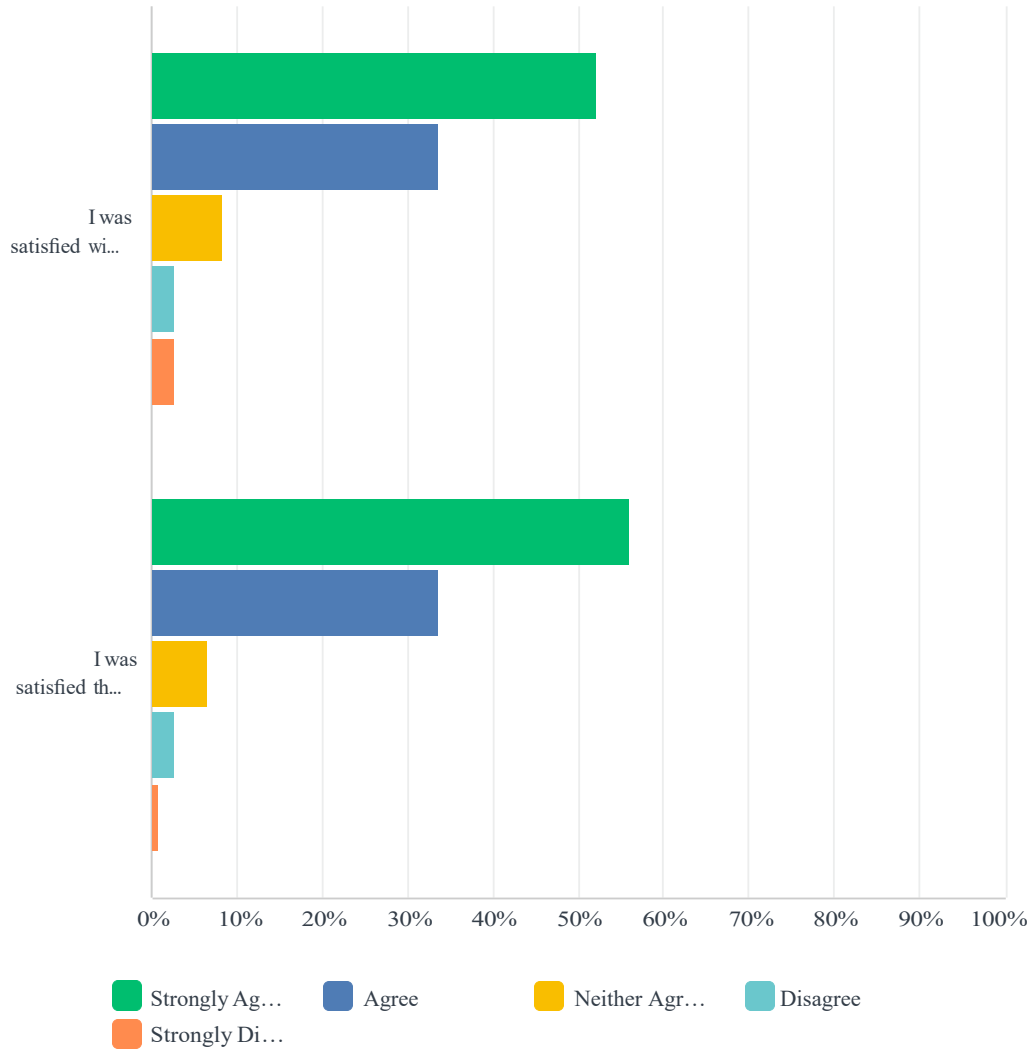
Answered: 229 Skipped: 35



ANSWER CHOICES	RESPONSES	
Yes	46.72%	107
No	53.28%	122
TOTAL		229

Q8 Please tell us:

Answered: 107 Skipped: 157



	STRONGLY AGREE	AGREE	NEITHER AGREE NOR DISAGREE	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
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I was satisfied with the amount of time it took to process the request.	52.34%	33.64%	8.41%	2.80%	2.80%	107	4.30
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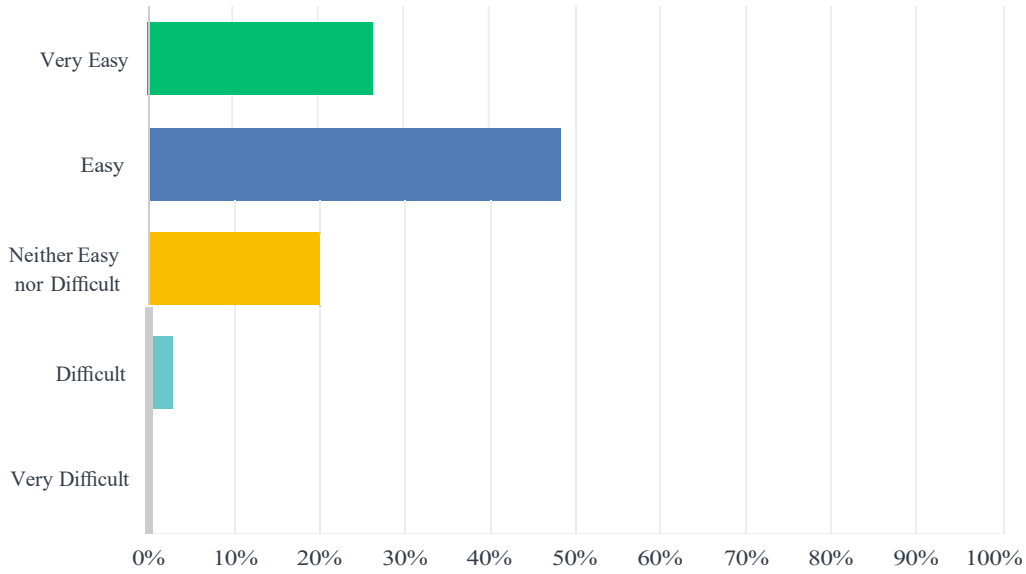
I was satisfied that the request was posted accurately.	56.07%	33.64%	6.54%	2.80%	0.93%	107	4.41
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#	ANY OTHER COMMENTS RELATED TO THIS PROCESS?	DATE
1	it was an address change for our meeting	10/14/2023 10:25 AM
2	The request was recent and it has not been completed yet, so I cannot answer regarding satisfaction yet	10/7/2023 6:29 AM
3	The IT team is AWESOME!!	9/30/2023 11:40 AM

4	Zoom information removed from my homegroup listing.	9/28/2023 1:27 PM
5	It's not as easy as it could be to find the way to make a change to a meeting listing. I am GSR to two meetings and both have changed recently in some small way. I struggled both times and ultimately took the easy way out by emailing someone at VAC. Wrong person, but the person I sent it to sent it to the right person.	9/24/2023 12:25 PM
6	We will be posting the blue star meetings anniversary coming up we did that last year and it was never posted	9/23/2023 4:42 PM
7	I think the process is intuitive.	7/8/2023 8:09 PM

Q9 Imagine you are a newcomer to AA. Using the website, how easy or difficult is it to find a meeting in your local area?

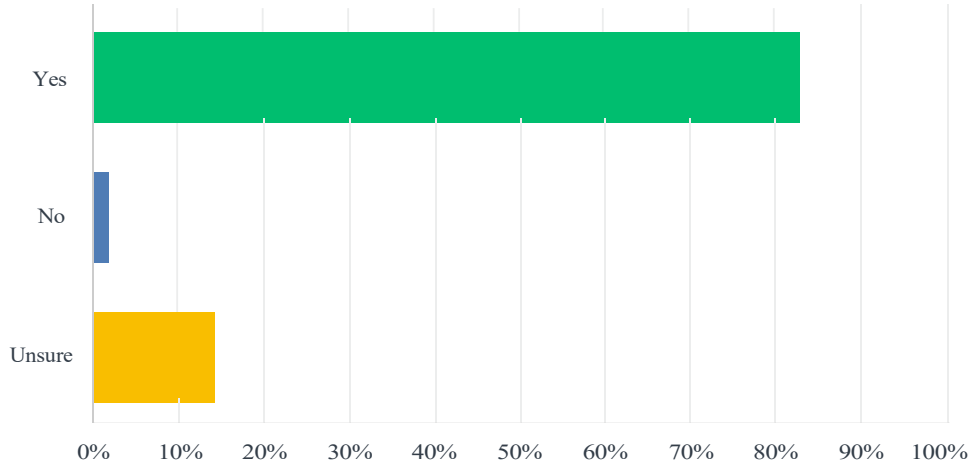
Answered: 226 Skipped: 38



ANSWER CHOICES	RESPONSES	
Very Easy	26.55%	60
Easy	48.67%	110
Neither Easy nor Difficult	20.80%	47
Difficult	3.10%	7
Very Difficult	0.88%	2
TOTAL		226

Q10 Do you feel the materials published on the website are in accordance with AA's 12 Traditions?

Answered: 227 Skipped: 37



ANSWER CHOICES	RESPONSES	
Yes	83.26%	189
No	2.20%	5
Unsure	14.54%	33
TOTAL		227

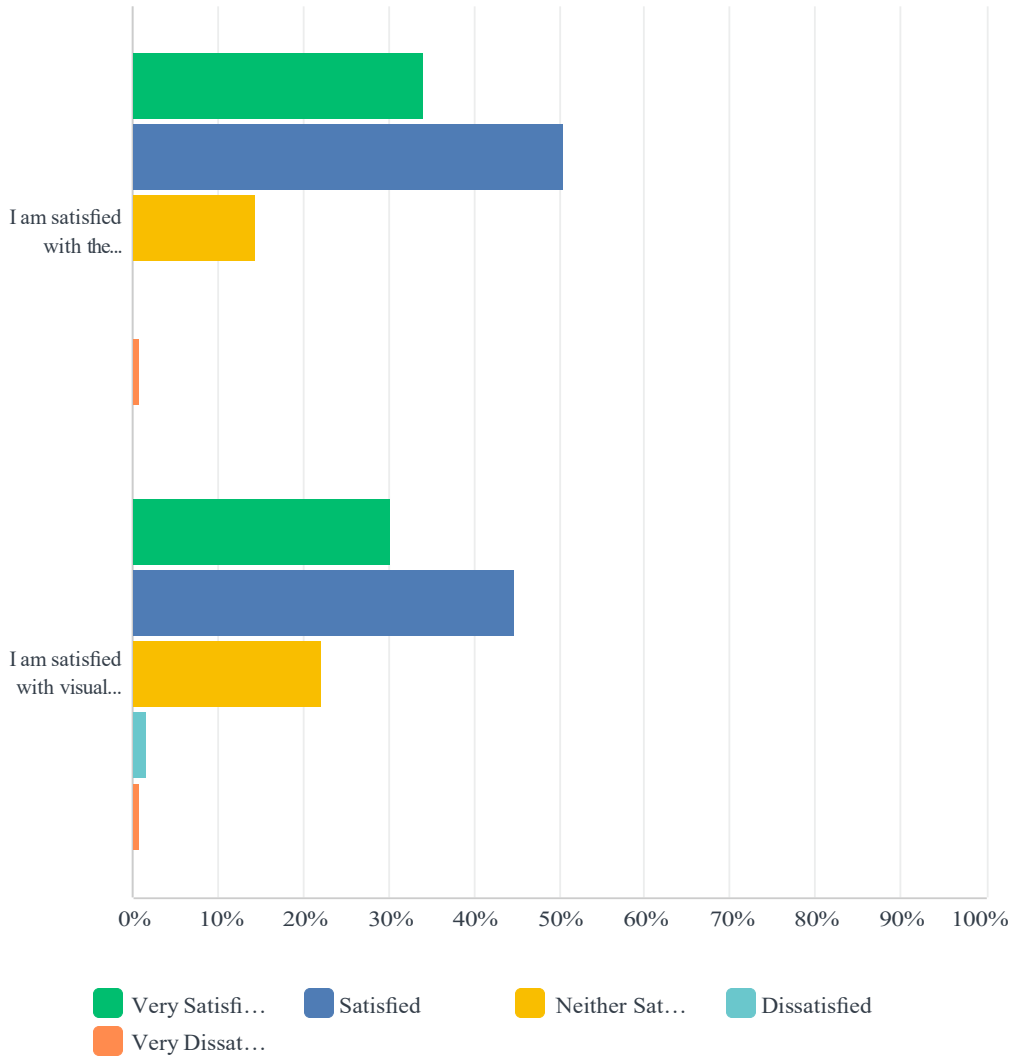
#	ADDITIONAL COMMENTS?	DATE
1	The contributions address was in plain site. It use to be hidden. Are we trying to get money from outside AA?	10/29/2023 11:18 AM
2	I don't visit it enough to provide an accurate opinion.	10/20/2023 10:06 AM
3	Anonymity is not respected. The website guidelines are not respected. Personal phone numbers are sometimes displayed on the events page.	10/13/2023 12:41 PM
4	I have heard that the meetings are not up-to-date on the VAC website.	10/10/2023 3:47 PM
5	I rarely, if ever, use the website. U didn't respond to the survey because I don't have answers to your questions; but you don't stop bugging me to fill out the survey, so here you go from a person who doesn't use your webpage. How can my answers be a useful to you, I don't know.	10/8/2023 11:45 AM
6	Going back a few question about personal information. You can post a persons First Name and Last Initial and, an email address that doesn't identify the person. i.e. "eventnameyear@email.com". Please see: https://www.aa.org/anonymity-letter-to-media Obviously the VAC board should review AA's policy and decide what VAC should do. Maybe it should be put to the groups in the area for a vote.	9/30/2023 5:43 PM
7	Have notbused it, I call GSO New York	9/28/2023 7:49 PM
8	Review my request as to the treatment of the Virginia Peninsula Service Center. A few spoke for themselves, not for the many and caused unacceptable damage to the service center.	9/27/2023 4:35 PM

I feel that the Meeting Guide app is easier to use to find a meeting, better known and therefore used more.

10	Please review the Event information submitted before posting it on the Events page. QRCs with names and phone numbers should not be posted there. Nor should non-AA sponsored events.	7/15/2023 12:43 PM
11	yes	7/8/2023 8:15 PM

Q11 Please advise:

Answered: 226 Skipped: 38



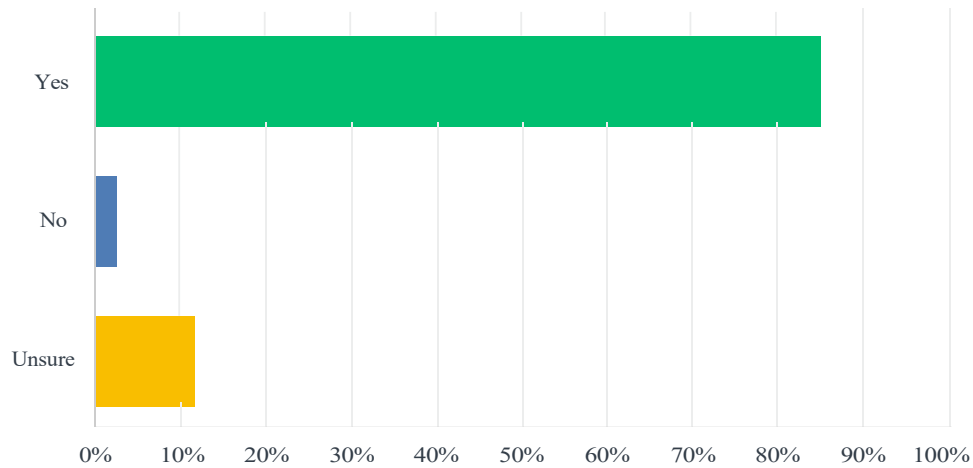
	VERY SATISFIED	SATISFIED	NEITHER SATISFIED NOR DISSATISFIED	DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
I am satisfied with the type/readability of the website.	34.07% 77	50.44% 114	14.60% 33	0.00% 0	0.88% 2	226	4.17
I am satisfied with visual appeal of the site (formatting, font, colors, graphics, etc.).	30.32% 67	44.80% 99	22.17% 49	1.81% 4	0.90% 2	221	4.02

#	ADDITIONAL COMMENTS ON THE READABILITY/VISUAL APPEAL OF THE SITE?	DATE
1	There should be an easy way to get to GSO website. I can't find it.	10/13/2023 12:41 PM

2	never visit	10/7/2023 1:18 AM
3	I nice improvement over years past. Looks and functions great!	9/24/2023 12:04 PM
4	always clear and precise as possible.	9/23/2023 5:51 PM
5	In some locations, like home page, there is text imposed over top of photo or graphic. That can be difficult to read.	7/13/2023 4:00 PM
6	Personal preference - the collection of textures and blues/purples on the mobile version of the page are jarring!	7/13/2023 1:58 PM

Q12 The committee is considering adding specific service pages for General Service Representative (GSR) and/or District Committee Member (DCM) – do you think that will be useful?

Answered: 225 Skipped: 39



ANSWER CHOICES	RESPONSES	
Yes	85.33%	192
No	2.67%	6
Unsure	12.00%	27
TOTAL		225

#	ADDITIONAL COMMENTS?	DATE
1	Especially useful for people new in the position	10/9/2023 4:40 PM
2	I think it is very important that the conference concerns are presented to DCM's and GSR's. GSR's need to know the conference concerns so the Homegroup members can vote prior to the Assembly. Like a title: "This is what your homegroup needs to vote on prior to the Assembly". I think too many GSR's go to the Assembly and vote without really having the group conscience of the Homegroup.	10/9/2023 8:27 AM
3	Heck yes! Just make 'em easy to find!	10/7/2023 9:08 PM
4	Keeping politics out of AA would be useful	10/7/2023 2:14 PM
5	Again, I am new and have not truly got a solid picture of what the site can do for me as a GSR.	10/7/2023 10:47 AM
6	Amen	10/7/2023 7:39 AM
7	No idea	10/7/2023 1:19 AM
8	Would be if we still were affiliated	10/7/2023 12:41 AM
9	Dissemination of information is always a good thing.	9/30/2023 5:46 PM

it is difficult to know what your role is as a GSR and what to expect at conferences. It would be nice to have more information.

11	That would be useful especially for new GSRs or DCMs.	9/29/2023 8:20 AM
12	This assumes that the mentioned person care enough to look it up ...	9/28/2023 7:51 PM
13	I'm a GSR and LOVE information, so yes.	9/28/2023 1:28 PM
14	Lot of Districts already have their own websitePassword	9/27/2023 4:46 PM
15	For new GSR and DCM people this would be a great tool!	9/26/2023 2:02 PM
16	Being a past DCM, I'd like more information	9/24/2023 1:23 PM
17	I think this is needed desperately. I think there should even be a GSR manual that is written by the VAC	9/24/2023 12:06 PM
18	As a past GSR I would think that would be helpful to GSRs without having new people getting lost in the service structure issues.	9/24/2023 12:06 PM
19	I feel there is very little info out there for GSR guidance and this is a critical missing piece.	9/24/2023 8:48 AM
20	As a new GSR all information is appreciated in helping me to keep my group informed and helps to continue to carry the message.	9/23/2023 5:53 PM
21	There is definitely a need for gsrs to have a page or a specific email for their home group	9/23/2023 4:44 PM
22	I struggle to find that information now - a GSR page would really help!	9/23/2023 2:46 PM
23	Could also reduce the amount of hard copy material for a GSR.	9/23/2023 1:49 PM
24	This would be amazing!!	7/18/2023 5:30 PM
25	Need more information.	7/14/2023 5:49 PM
26	The service manual has descriptions of the GSR and DCM roles that seem like the best, already approved, information that could go up quickly and easily found.	7/13/2023 1:59 PM
27	GSR packets from GSO	7/13/2023 12:22 PM
28	Also email accounts for groups/GSRs.	7/11/2023 1:22 PM
29	It would be useful to be able to give our GSRs a unified message about their service position. I know it's in the Service Manual, but maybe something with everything all in one place, like a How to be a GSR.	7/8/2023 8:20 PM
30	Maybe if there were useful links to forms and info on "what is my role" type thing. But mostly will people use it	7/8/2023 12:14 PM

Q13 What else would you like to have on the website?

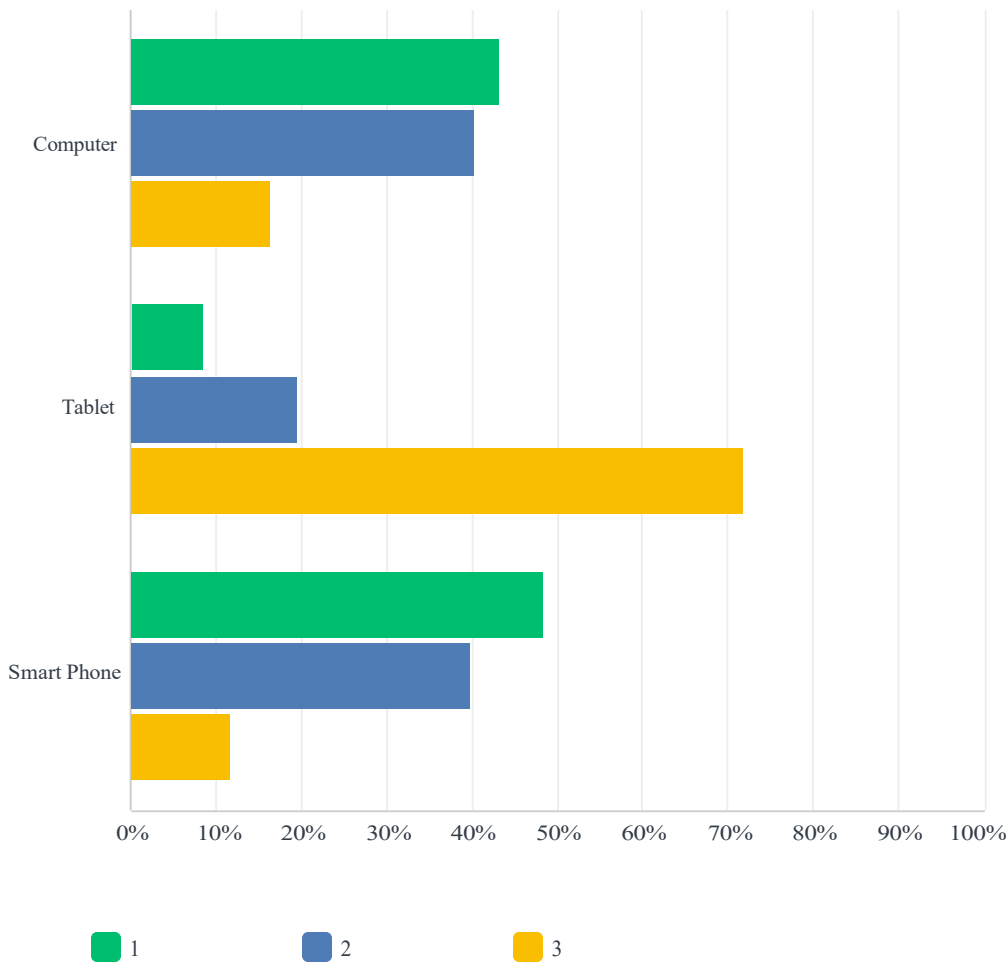
Answered: 33 Skipped: 231

#	RESPONSES	DATE
1	More easily findable information from the delegate.	10/20/2023 10:06 AM
2	Links to Intergroup offices	10/15/2023 11:02 AM
3	Better District Map	10/14/2023 7:23 PM
4	"Area 71" added to the top of the homepage.	10/13/2023 12:43 PM
5	Perhaps I have missed it but if someone feels like writing a tutorial about assemblies, it might be nice. I know I was confused by the actual language used for voting. It's not always a simple 'For' or 'against' and , I found three terms used to clarify voting but haven't found them since.	10/9/2023 9:08 AM
6	An apology for allowing a political agenda into our fellowship and resinding the illegitimate change to the preamble	10/7/2023 2:14 PM
7	I rarely visit the website.	10/7/2023 10:49 AM
8	No idea	10/7/2023 1:19 AM
9	Nothing comes to mind at the moment.	10/7/2023 12:56 AM
10	Budget items for sending delegate and alt delegate to NY	10/3/2023 12:31 PM
11	On the district page adding links to the District website if there is one.	9/30/2023 5:46 PM
12	Password protected Conference concerns	9/27/2023 4:46 PM
13	not sure. I think there is a lot of information on the website already.	9/24/2023 1:23 PM
14	Current financial status? I never know whether to tell my groups if VAC needs money or not. For so long they did not, but then I heard you do. Do you? Don't you?	9/24/2023 12:26 PM
15	State YPAA information	9/24/2023 12:23 PM
16	Email Home Group contact information maybe a dedicated email for home groups	9/23/2023 4:44 PM
17	Instead of a long list of every city in Virginia, it would be better to have a map where I could select an area and get meetings in all the cities around that area.	9/23/2023 2:46 PM
18	Change the wording from events to calendar.	7/31/2023 12:21 AM
19	A way for individuals to make contributions to the VAC state and districts.	7/20/2023 12:01 PM
20	I used to be able to find meetings listed by district and that has changed. It makes it harder for me to find meetings now.	7/18/2023 7:51 PM
21	I would like to see more "in house" developed documents (like the DCM Handbook and others) by the VAC that could specifically benefit Virginia's trusted servants (DCM, GSR, Home Group member, etc)	7/18/2023 5:59 PM
22	Information about the role of each position	7/18/2023 2:08 PM
23	Please see earlier comments - (1) Search function, and (2) a column of "District" added to the meeting website.	7/15/2023 12:43 PM
24	Personal stories section	7/14/2023 6:37 PM
25	a better map of districts	7/13/2023 1:45 PM
26	Video library/resources	7/13/2023 12:25 PM
27	I had a little difficulty finding the Delegate's calendar.	7/12/2023 8:07 PM

28	Group Inventory info on the growth page as well as a separate section on the site.	7/11/2023 1:22 PM
29	Maybe some links to the AAWS Youtube videos or other PSAs in the "New to AA" area, or links to Grapevine podcasts. I like that we have videos in the Professionals area.	7/9/2023 3:35 PM
30	An opportunities for service page would be a nice addition to get people involved. We may also be looking for help with special projects at the area or district level.	7/9/2023 10:14 AM
31	I'd like to see some of the 16 mm films that are being digitized offered on our website for viewing. I'd like it if we could link to other "sister" areas. For instance, we are learning so much from Area 29 about unpairing Treatment and Accessibilities. I wonder what else we could learn by having "sister areas".	7/8/2023 8:20 PM
32	I would like to see Spanish pamphlets & AA.org resources linked to the Spanish meetings button at the bottom.	7/8/2023 8:02 PM
33	Meeting search feature for "find a meeting starting soon" mainly online aspect but could be useful for in person too	7/8/2023 12:14 PM

Q14 How do you most often access the site? Please rank top to bottom, from most to least often.

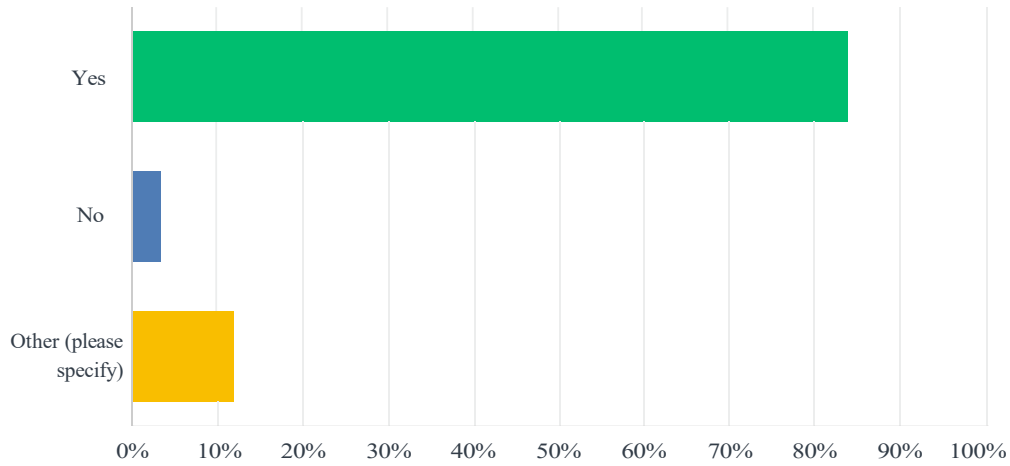
Answered: 213 Skipped: 51



	1	2	3	TOTAL	SCORE
Computer	43.19% 92	40.38% 86	16.43% 35	213	2.27
Tablet	8.45% 18	19.72% 42	71.83% 153	213	1.37
Smart Phone	48.36% 103	39.91% 85	11.74% 25	213	2.37

Q15 Do you find the website easily accessible from any type of device?

Answered: 221 Skipped: 43



ANSWER CHOICES	RESPONSES	
Yes	84.16%	186
No	3.62%	8
Other (please specify)	12.22%	27
TOTAL		221

#	OTHER (PLEASE SPECIFY)	DATE
1	Unsure yet	11/10/2023 6:46 PM
2	havent tried other devices really	10/24/2023 4:56 PM
3	I only use it on laptop.	10/8/2023 3:47 PM
4	Don't have other devices	10/8/2023 12:49 PM
5	IDK	10/8/2023 11:47 AM
6	I usually just access it from my computer.	10/7/2023 9:11 PM
7	No AA affiliation	10/7/2023 2:14 PM
8	I only rarely use my iPad.	10/7/2023 10:50 AM
9	I think I have only accessed the site from my computer.	10/7/2023 10:48 AM
10	never visit; no longer interested	10/7/2023 1:20 AM
11	Don't know	10/7/2023 12:28 AM
12	Haven't tried other than computer	10/3/2023 12:32 PM
13	N/A. I've never accessed the site with anything other than my computer.	9/29/2023 8:22 AM
14	not sure	9/28/2023 8:39 PM
15	I'm confident it is for those who are device literate	9/28/2023 7:53 PM

16	NA	9/28/2023 4:33 PM
17	I prefer computer; tablet and cell phone screens don't offer enough visual real estate to read.	9/28/2023 1:40 PM
18	I only access from computer, don't know about the others.	9/24/2023 12:27 PM
19	NA	9/24/2023 8:48 AM
20	not a savvy electronic user	9/23/2023 5:55 PM
21	Prefer to use a PC over iPad or iPhone	9/23/2023 4:09 PM
22	The phone is hardest to use	9/23/2023 3:46 PM
23	Only access from phone.	9/23/2023 2:47 PM
24	Never accessed the site from a tablet so unsure.	7/17/2023 11:07 AM
25	Yes for computer and phone, unsure about tablet (I haven't accessed it on a tablet)	7/14/2023 7:23 AM
26	I've never tried from a tablet.	7/8/2023 8:22 PM
27	Yes, but on mobile - meeting page takes time to load and at first looks like it's blank	7/8/2023 12:16 PM

Q16 Do you have any suggestions on how we can improve the website at this time?

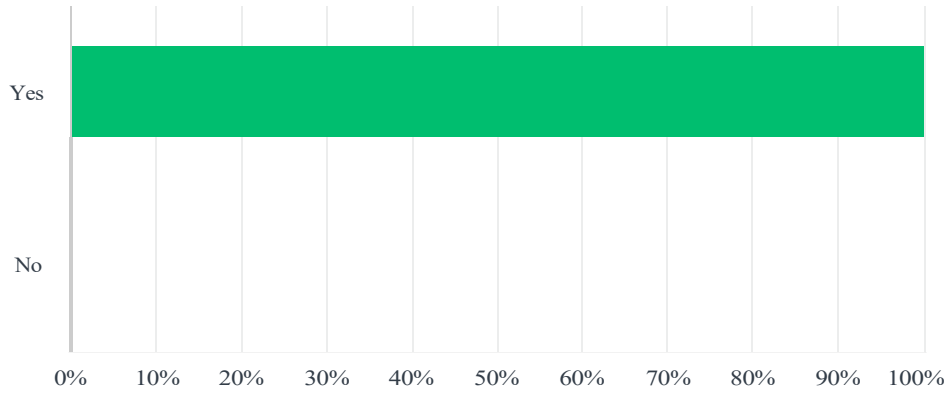
Answered: 34 Skipped: 230

#	RESPONSES	DATE
1	No	10/14/2023 9:01 PM
2	Link to Intergroup and district websites so changes are made both places	10/14/2023 7:24 PM
3	add easily identifiable links to GSO and Grapevine back to the bottom of the pages.	10/13/2023 12:45 PM
4	Do you have an AP or considering an AP for quick access?	10/9/2023 8:29 AM
5	Not tech smart	10/8/2023 12:49 PM
6	Give me a reason to use it.	10/8/2023 11:47 AM
7	Stop allowing politics into AA	10/7/2023 2:14 PM
8	No	10/7/2023 10:50 AM
9	no	10/7/2023 1:20 AM
10	No.	10/7/2023 12:57 AM
11	No	9/29/2023 7:51 PM
12	no	9/28/2023 8:39 PM
13	NA	9/28/2023 4:33 PM
14	Not really. I use local Intergroup NVI more frequently, probably because I volunteer for phone shifts.	9/28/2023 2:39 PM
15	No	9/28/2023 1:49 PM
16	No	9/27/2023 4:47 PM
17	You are doing a fabulous job and service for our state!!!! Thank you	9/26/2023 2:04 PM
18	It's a very well-designed and easy to navigate website!	9/24/2023 1:53 PM
19	not at this time.	9/24/2023 1:24 PM
20	Nothing other than my earlier comments.	9/24/2023 12:27 PM
21	On the Treatment & Accessibilities Committee page the Link to the Remote Communities Kit form isn't working and the user gets a 404 "The requested page could not be found message". Otherwise I see no issues.	9/24/2023 12:10 PM
22	none	9/24/2023 7:23 AM
23	No	9/23/2023 9:40 PM
24	looks great to me	9/23/2023 5:55 PM
25	Information on how to get a password	9/23/2023 4:02 PM
26	Expanding and collapsing selections are more difficult on a smartphone.	9/23/2023 1:51 PM
27	Change events to calendar.	7/31/2023 12:21 AM
28	More visible, intuitive New Group & Group Update access	7/29/2023 2:48 PM
29	Restore the option to find meetings by district.	7/18/2023 7:52 PM
30	Consider a drop down for Committees. Break it out from the Members Services page.	7/18/2023 5:31 PM

31	See previous comments	7/15/2023 12:44 PM
32	More videos and interactive things like the assessment, maybe some AA history or personal stories telling how some of us got sober.	7/9/2023 3:37 PM
33	Be sure that no matter what gets added that our primary purpose of helping the newcomer doesn't get muddied. Make sure that Are you new to AA remains front and center. Do you need help now? These are are top priorities and shouldn't get lost in the information we offer.	7/8/2023 8:22 PM
34	Just FYI, The "accessing the website ranking question" is confusing (two questions before this one). It would not let me rank, only pick one thing. I couldn't get the pull down arrow open on my android phone.	7/8/2023 8:05 PM

Q17 Are you a member of AA?

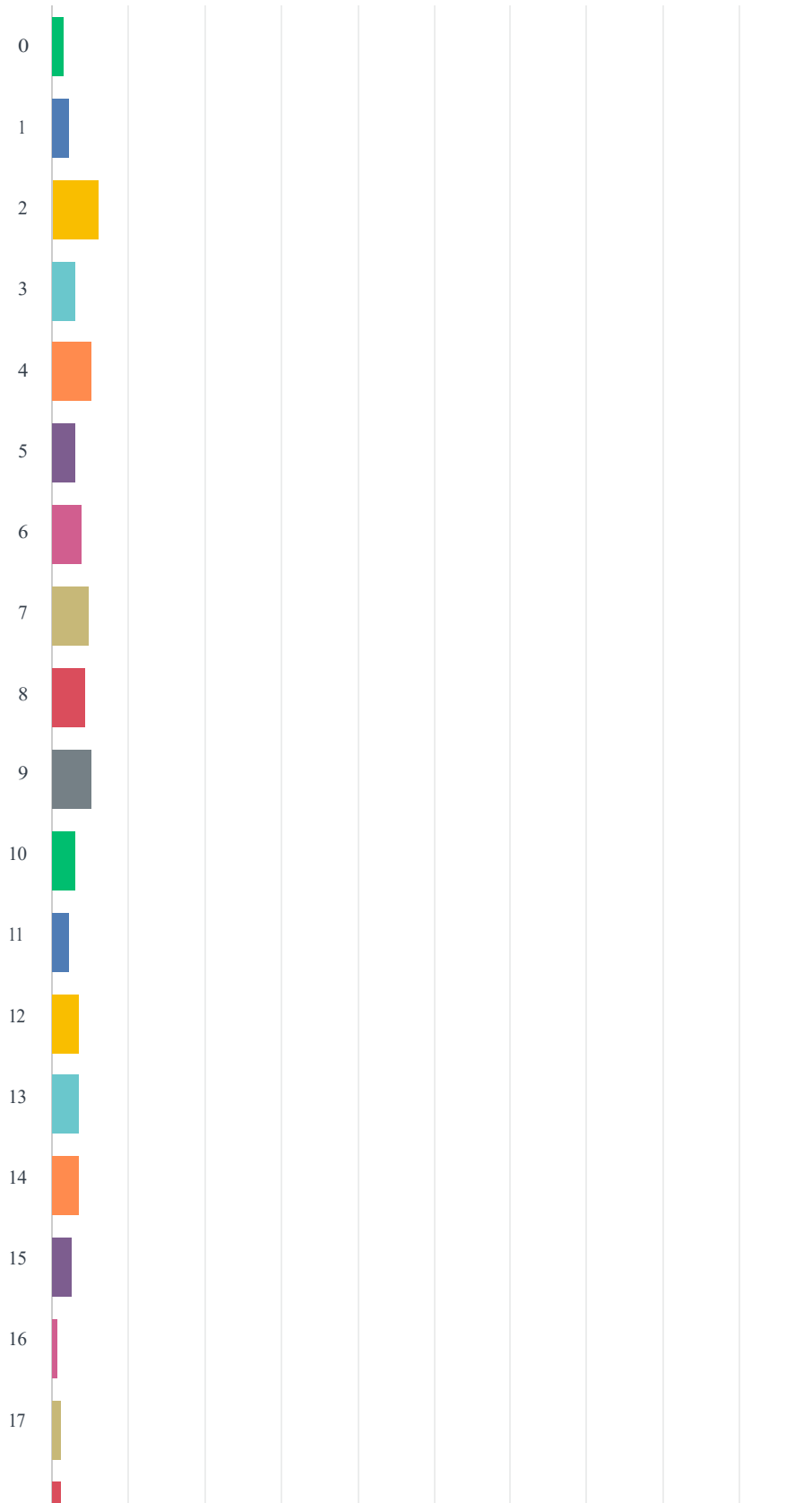
Answered: 228 Skipped: 36

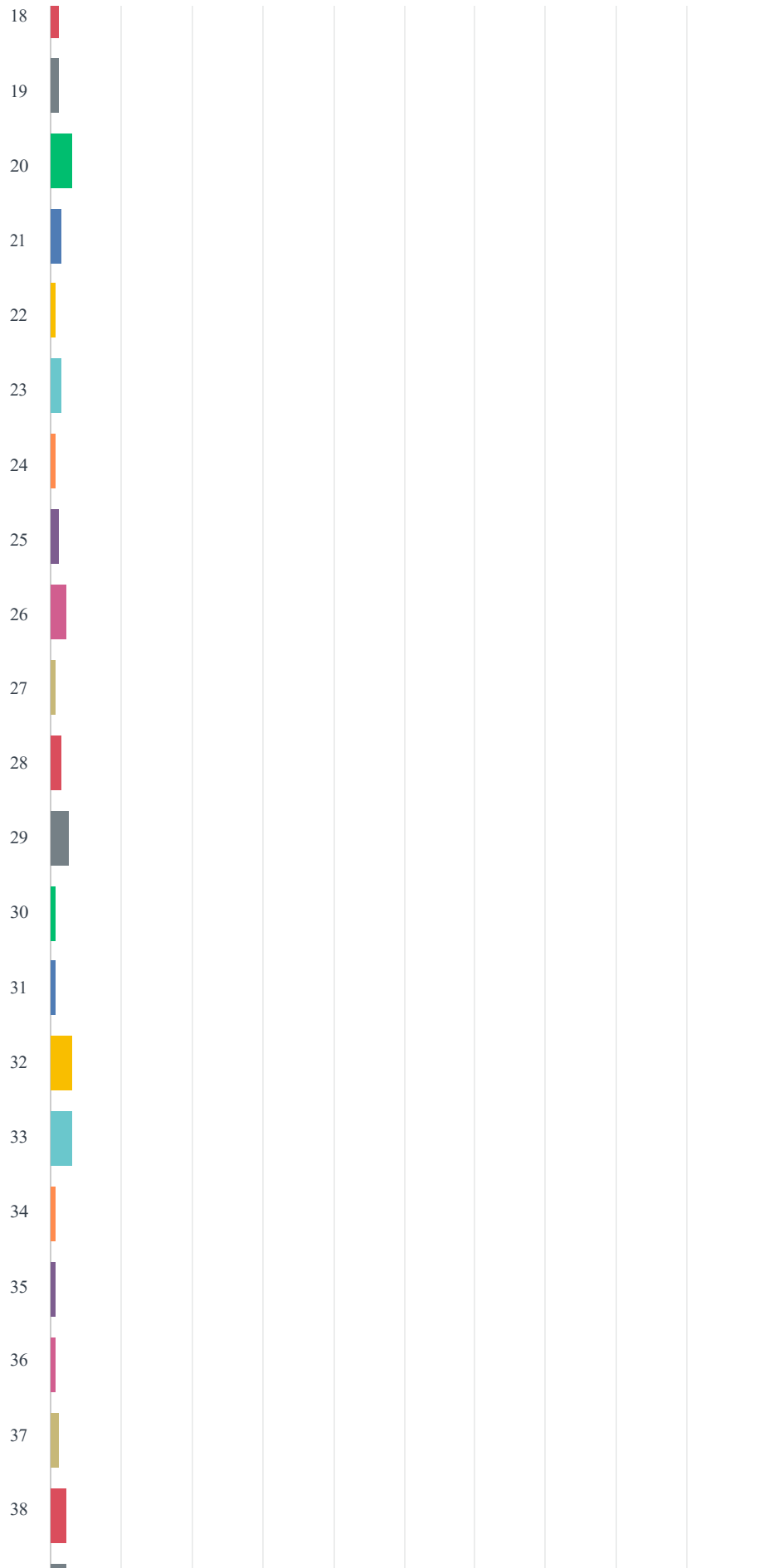


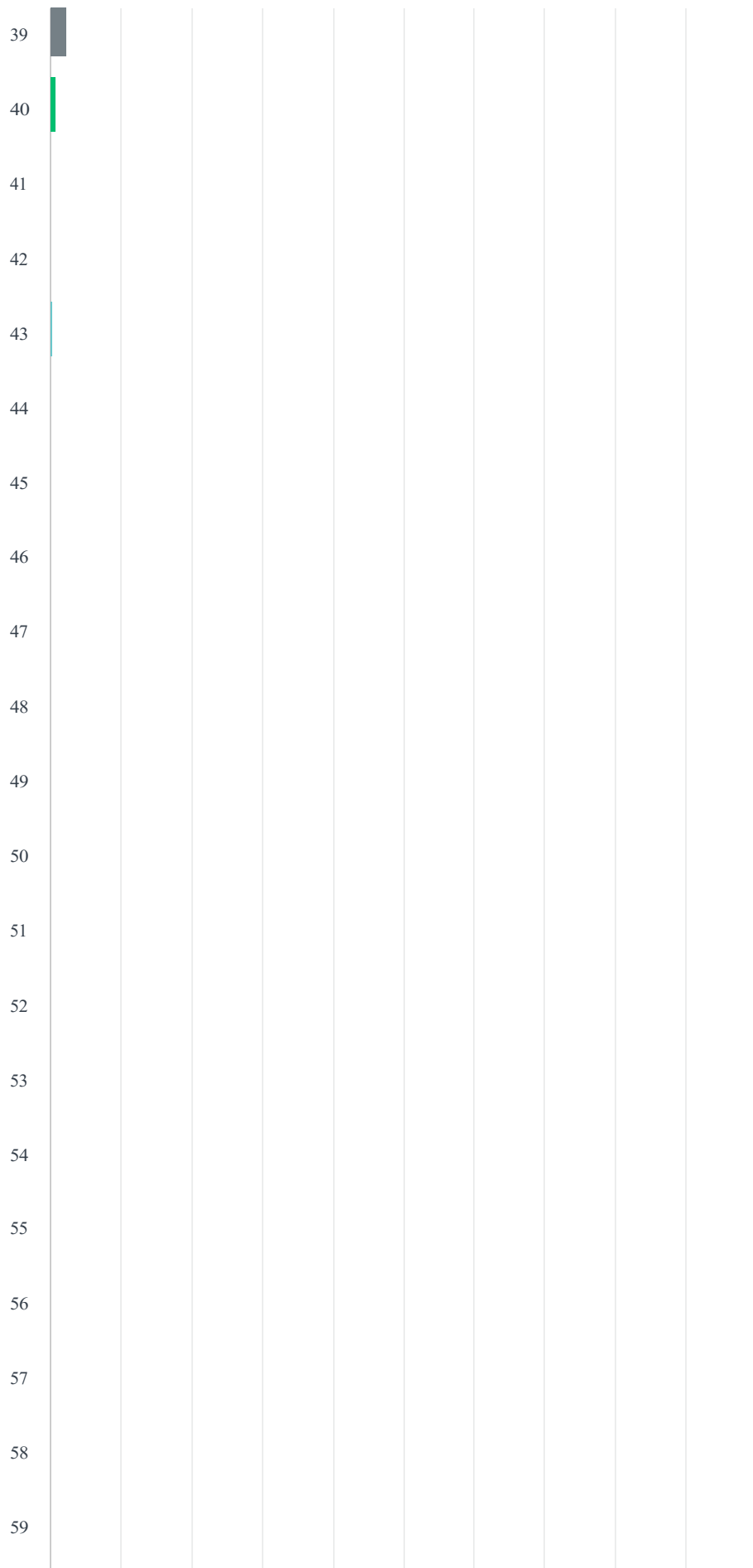
ANSWER CHOICES	RESPONSES	
Yes	99.56%	227
No	0.44%	1
TOTAL		228

Q18 Years sober?

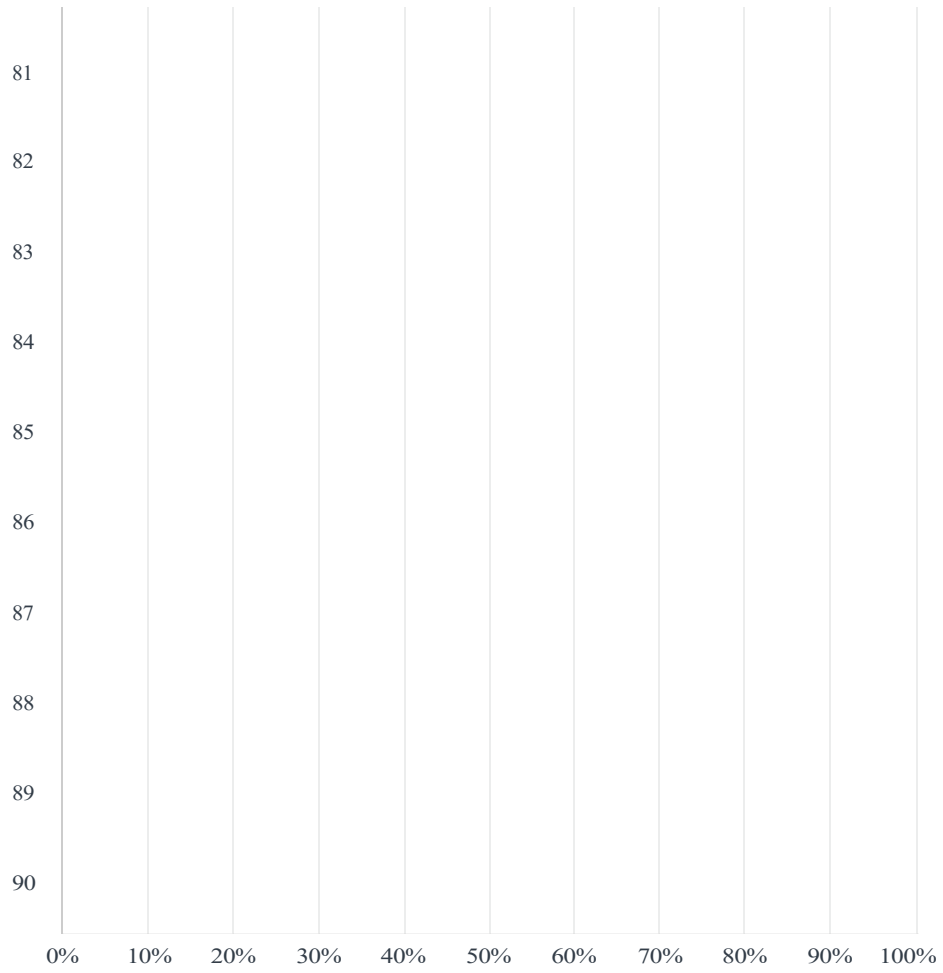
Answered: 223 Skipped: 41







60
61
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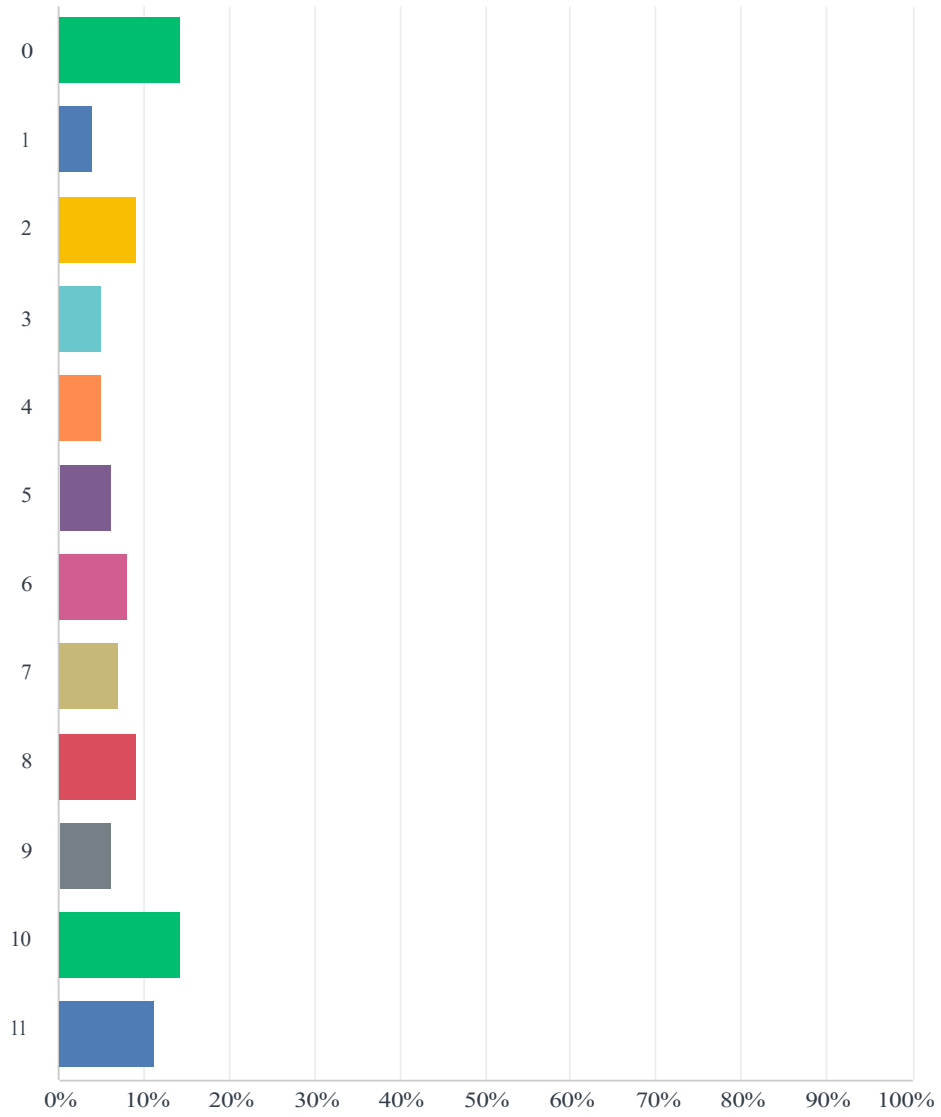
ANSWER CHOICES	RESPONSES	
0	1.79%	4
1	2.24%	5
2	6.28%	14
3	3.14%	7
4	5.38%	12
5	3.14%	7
6	4.04%	9
7	4.93%	11
8	4.48%	10
9	5.38%	12
10	3.14%	7
11	2.24%	5
12	3.59%	8
13	3.59%	8
14	3.59%	8
15	2.69%	6
16	0.90%	2
17	1.35%	3
18	1.35%	3
19	1.35%	3
20	3.14%	7
21	1.79%	4
22	0.90%	2
23	1.79%	4
24	0.90%	2
25	1.35%	3
26	2.24%	5
27	0.90%	2
28	1.79%	4
29	2.69%	6
30	0.90%	2
31	0.90%	2

32	3.14%	7
33		
34	0.90%	2
35	0.90%	2
36	0.90%	2
37	1.35%	3
38	2.24%	5
39	2.24%	5
40	0.90%	2
41	0.00%	0
42	0.00%	0
43	0.45%	1
44	0.00%	0
45	0.00%	0
46	0.00%	0
47	0.00%	0
48	0.00%	0
49	0.00%	0
50	0.00%	0
51	0.00%	0
52	0.00%	0
53	0.00%	0
54	0.00%	0
55	0.00%	0
56	0.00%	0
57	0.00%	0
58	0.00%	0
59	0.00%	0
60	0.00%	0
61	0.00%	0
62	0.00%	0
63	0.00%	0
64	0.00%	0
65	0.00%	0

66	0.00%	0
67	0.00%	0
68	0.00%	0
69	0.00%	0
70	0.00%	0
71	0.00%	0
72	0.00%	0
73	0.00%	0
74	0.00%	0
75	0.00%	0
76	0.00%	0
77	0.00%	0
78	0.00%	0
79	0.00%	0
80	0.00%	0
81	0.00%	0
82	0.00%	0
83	0.00%	0
84	0.00%	0
85	0.00%	0
86	0.00%	0
87	0.00%	0
88	0.00%	0
89	0.00%	0
90	0.00%	0
TOTAL		223

Q19 Months Sober?

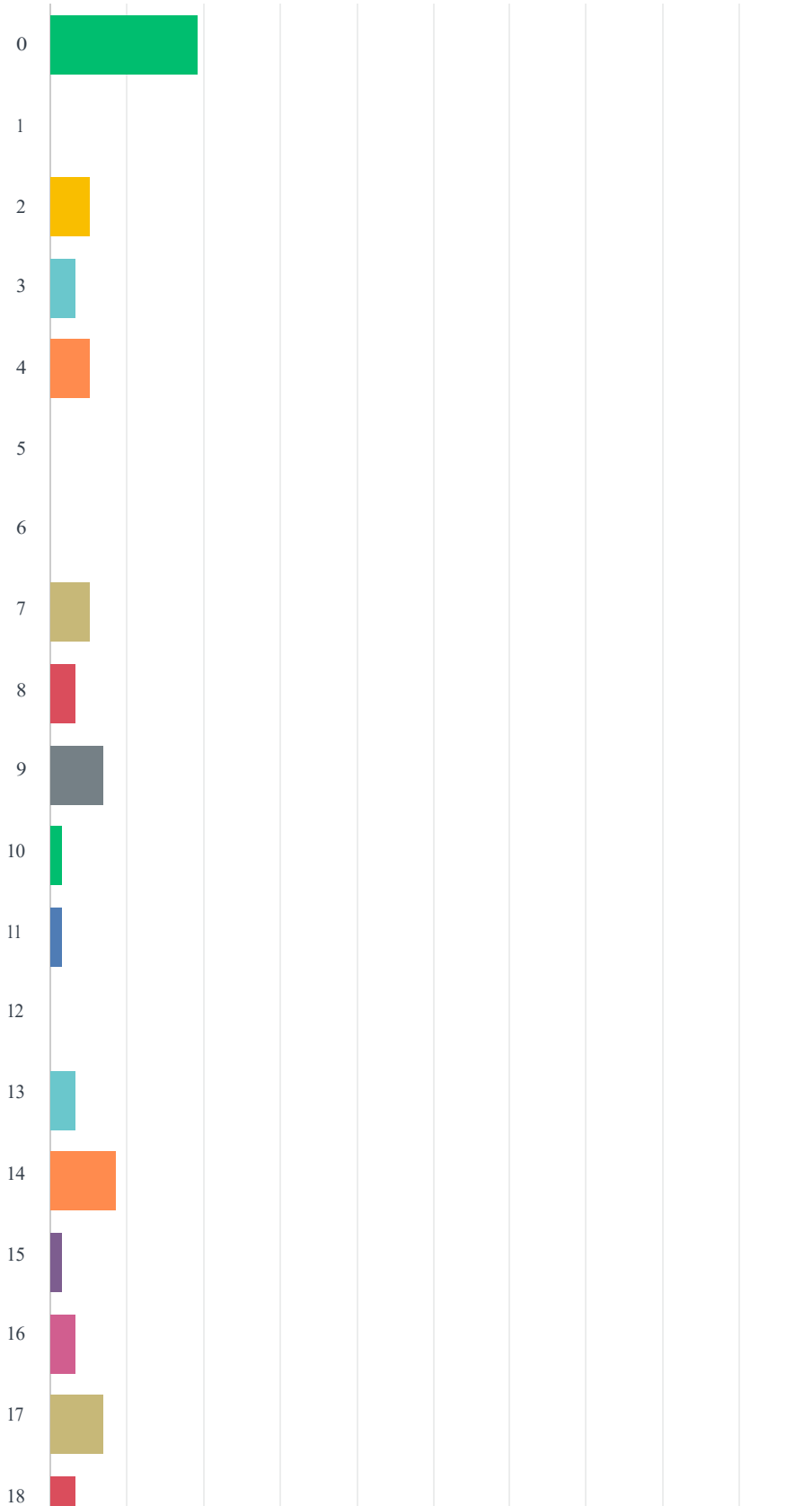
Answered: 98 Skipped: 166

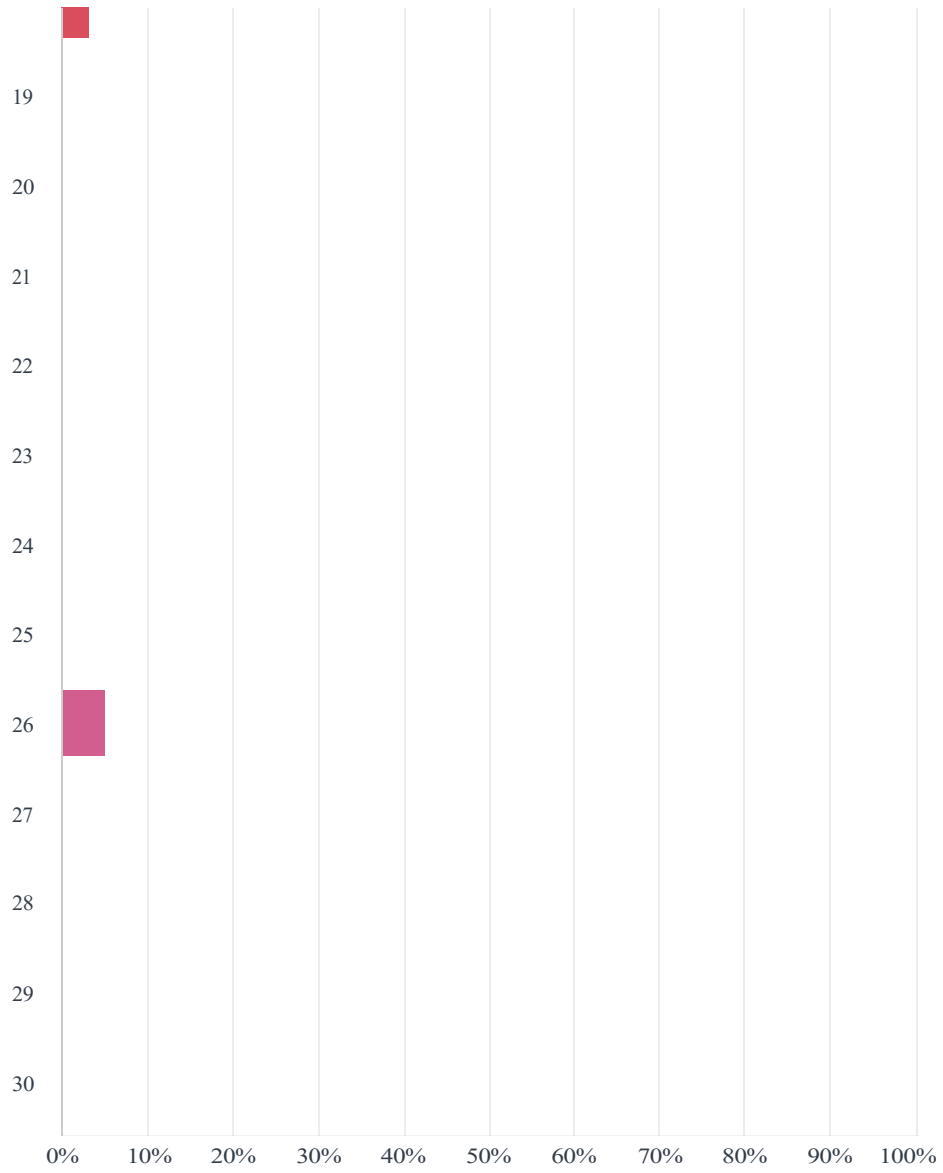


ANSWER CHOICES	RESPONSES	
0	14.29%	14
1	4.08%	4
2	9.18%	9
3	5.10%	5
4	5.10%	5
5	6.12%	6
6	8.16%	8
7	7.14%	7
8	9.18%	9
9	6.12%	6
10	14.29%	14
11	11.22%	11
TOTAL		98

Q20 Days Sober?

Answered: 57 Skipped: 207





ANSWER CHOICES	RESPONSES	
0	19.30%	11
1	0.00%	0
2	5.26%	3
3	3.51%	2
4	5.26%	3
5	0.00%	0
6	0.00%	0
7	5.26%	3
8	3.51%	2
9	7.02%	4
10	1.75%	1
11	1.75%	1
12	0.00%	0
13	3.51%	2
14	8.77%	5
15	1.75%	1
16	3.51%	2
17	7.02%	4
18	3.51%	2
19	1.75%	1
20	1.75%	1
21	1.75%	1
22	1.75%	1
23	0.00%	0
24	0.00%	0
25	1.75%	1
26	5.26%	3
27	0.00%	0
28	1.75%	1
29	1.75%	1
30	1.75%	1
TOTAL		57

Q21 How many year(s) have you been involved in service?

Answered: 210 Skipped: 54

#	RESPONSES	DATE
1	9	11/20/2023 7:05 PM
2	10	11/17/2023 1:34 PM
3	1	11/15/2023 11:53 AM
4	1	11/10/2023 6:46 PM
5	0	11/10/2023 6:46 PM
6	16	10/30/2023 4:06 PM
7	8	10/30/2023 4:03 PM
8	10	10/29/2023 11:19 AM
9	10	10/27/2023 8:41 PM
10	38	10/26/2023 9:51 PM
11	20	10/24/2023 4:57 PM
12	10	10/20/2023 10:07 AM
13	2	10/18/2023 9:21 PM
14	21	10/18/2023 3:26 PM
15	2	10/17/2023 9:08 PM
16	3	10/17/2023 11:16 AM
17	35	10/16/2023 6:11 PM
18	23	10/16/2023 8:29 AM
19	4	10/15/2023 4:39 PM
20	3	10/15/2023 11:36 AM
21	3	10/15/2023 11:03 AM
22	8	10/14/2023 11:56 PM
23	1	10/14/2023 9:02 PM
24	26	10/14/2023 7:25 PM
25	6	10/14/2023 6:42 PM
26	13	10/14/2023 3:27 PM
27	15	10/14/2023 10:26 AM
28	31	10/13/2023 12:46 PM
29	29	10/13/2023 12:20 PM
30	40	10/11/2023 7:51 AM
31	13	10/11/2023 12:26 AM
32	5	10/10/2023 3:49 PM
33	1	10/10/2023 10:55 AM

34	1	10/9/2023 4:42 PM
35	2	10/9/2023 1:41 PM
36	2	10/9/2023 9:09 AM
37	34	10/9/2023 8:29 AM
38	8	10/8/2023 11:39 PM
39	2	10/8/2023 7:24 PM
40	37	10/8/2023 6:45 PM
41	17	10/8/2023 3:48 PM
42	29	10/8/2023 12:51 PM
43	16	10/8/2023 11:48 AM
44	3	10/8/2023 11:00 AM
45	41	10/7/2023 9:11 PM
46	6	10/7/2023 5:38 PM
47	5	10/7/2023 4:18 PM
48	29	10/7/2023 4:11 PM
49	25	10/7/2023 2:15 PM
50	5	10/7/2023 11:02 AM
51	26	10/7/2023 10:50 AM
52	1	10/7/2023 10:48 AM
53	25	10/7/2023 10:42 AM
54	9	10/7/2023 9:34 AM
55	2	10/7/2023 8:46 AM
56	2	10/7/2023 8:11 AM
57	17	10/7/2023 7:53 AM
58	1	10/7/2023 7:41 AM
59	29	10/7/2023 7:14 AM
60	4	10/7/2023 6:31 AM
61	1	10/7/2023 2:47 AM
62	18	10/7/2023 12:57 AM
63	14	10/7/2023 12:43 AM
64	8	10/7/2023 12:28 AM
65	3	10/7/2023 12:15 AM
66	17	10/4/2023 11:15 PM
67	8	10/3/2023 12:33 PM
68	33	10/3/2023 4:28 AM
69	23	10/2/2023 10:29 AM
70	16	9/30/2023 5:48 PM
71	4	9/30/2023 11:45 AM

72	20	9/29/2023 7:54 PM
73	15	9/29/2023 2:45 PM
74	2	9/29/2023 12:17 PM
75	3	9/29/2023 11:01 AM
76	4	9/29/2023 10:31 AM
77	4	9/29/2023 8:22 AM
78	2	9/29/2023 7:07 AM
79	2	9/28/2023 10:13 PM
80	5	9/28/2023 8:41 PM
81	6	9/28/2023 7:59 PM
82	15	9/28/2023 7:56 PM
83	23	9/28/2023 7:54 PM
84	10	9/28/2023 7:30 PM
85	14	9/28/2023 6:03 PM
86	39	9/28/2023 4:34 PM
87	8	9/28/2023 4:26 PM
88	4	9/28/2023 3:58 PM
89	3	9/28/2023 3:40 PM
90	22	9/28/2023 3:24 PM
91	12	9/28/2023 2:52 PM
92	33	9/28/2023 2:50 PM
93	8	9/28/2023 2:40 PM
94	1	9/28/2023 2:34 PM
95	29	9/28/2023 2:29 PM
96	12	9/28/2023 2:14 PM
97	23	9/28/2023 1:54 PM
98	9	9/28/2023 1:50 PM
99	10	9/28/2023 1:40 PM
100	2	9/28/2023 1:37 PM
101	3	9/28/2023 1:35 PM
102	5	9/28/2023 1:32 PM
103	2	9/28/2023 1:29 PM
104	6	9/28/2023 12:22 PM
105	2	9/27/2023 4:49 PM
106	19	9/27/2023 4:36 PM
107	4	9/27/2023 3:59 PM
108	30	9/27/2023 1:51 PM
109	4	9/27/2023 10:32 AM

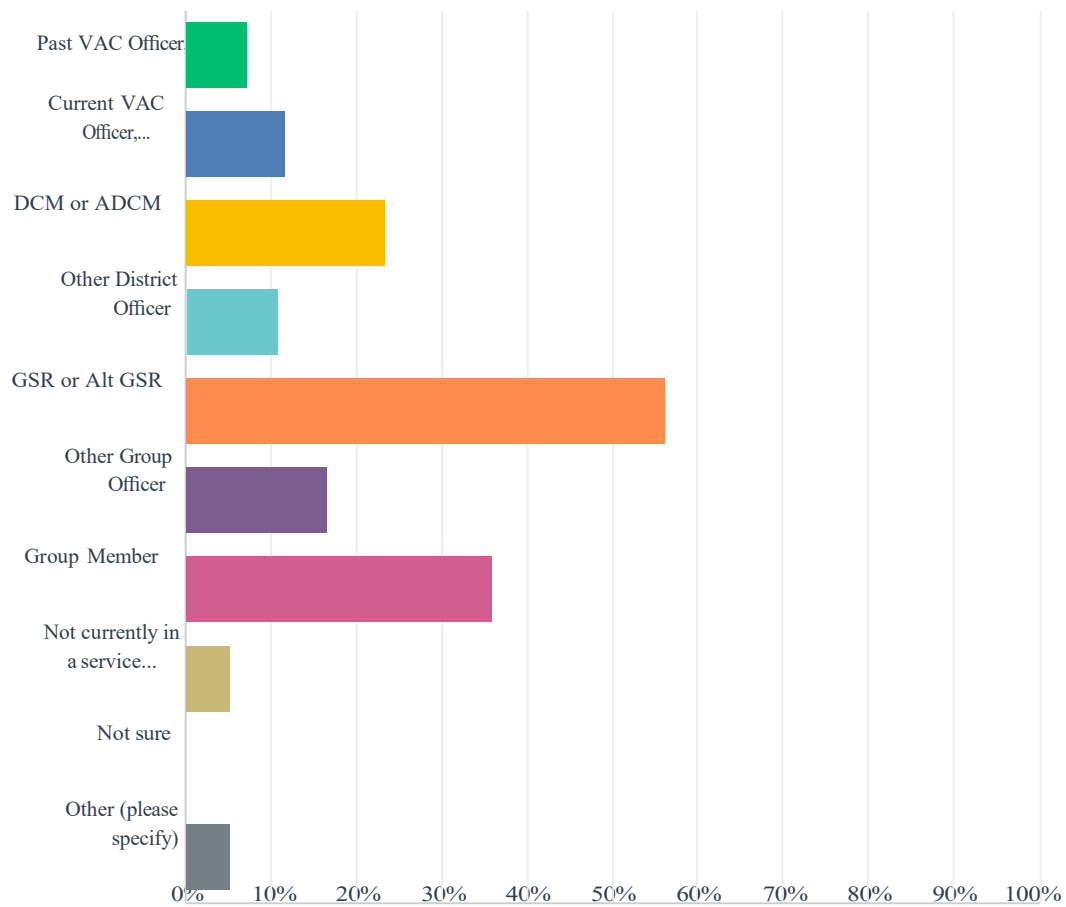
111	13	9/26/2023 2:05 PM
112	4	9/26/2023 12:21 PM
113	20	9/26/2023 12:12 PM
114	8	9/25/2023 5:52 PM
115	27	9/25/2023 4:05 PM
116	2	9/24/2023 1:53 PM
117	24	9/24/2023 1:25 PM
118	31	9/24/2023 1:11 PM
119	4	9/24/2023 12:27 PM
120	5	9/24/2023 12:24 PM
121	10	9/24/2023 12:11 PM
122	7	9/24/2023 12:06 PM
123	10	9/24/2023 9:12 AM
124	2	9/24/2023 8:48 AM
125	1	9/24/2023 7:46 AM
126	8	9/24/2023 7:24 AM
127	2	9/23/2023 10:04 PM
128	27	9/23/2023 7:38 PM
129	35	9/23/2023 7:32 PM
130	9	9/23/2023 5:55 PM
131	2	9/23/2023 5:52 PM
132	3	9/23/2023 5:22 PM
133	40	9/23/2023 5:10 PM
134	7	9/23/2023 4:54 PM
135	8	9/23/2023 4:50 PM
136	10	9/23/2023 4:49 PM
137	25	9/23/2023 4:20 PM
138	17	9/23/2023 4:17 PM
139	4	9/23/2023 4:13 PM
140	9	9/23/2023 4:11 PM
141	20	9/23/2023 4:03 PM
142	25	9/23/2023 3:48 PM
143	2	9/23/2023 3:39 PM
144	9	9/23/2023 3:23 PM
145	15	9/23/2023 3:09 PM
146	9	9/23/2023 2:54 PM
147	30	9/23/2023 2:47 PM

149	10	9/23/2023 1:52 PM
150	10	9/23/2023 1:44 PM
151	10	9/23/2023 1:28 PM
152	6	7/31/2023 12:22 AM
153	25	7/30/2023 8:19 AM
154	12	7/29/2023 2:48 PM
155	5	7/27/2023 11:27 AM
156	39	7/25/2023 3:49 PM
157	8	7/23/2023 12:14 PM
158	24	7/20/2023 12:03 PM
159	8	7/19/2023 4:02 PM
160	13	7/19/2023 3:40 PM
161	17	7/18/2023 10:41 PM
162	9	7/18/2023 8:25 PM
163	37	7/18/2023 7:56 PM
164	3	7/18/2023 7:52 PM
165	26	7/18/2023 6:00 PM
166	13	7/18/2023 5:33 PM
167	8	7/18/2023 3:06 PM
168	11	7/18/2023 2:08 PM
169	14	7/17/2023 11:20 PM
170	7	7/17/2023 8:39 PM
171	32	7/17/2023 11:08 AM
172	5	7/16/2023 9:58 PM
173	20	7/16/2023 8:59 PM
174	13	7/15/2023 12:45 PM
175	4	7/14/2023 6:44 PM
176	5	7/14/2023 6:38 PM
177	26	7/14/2023 6:03 PM
178	40	7/14/2023 5:50 PM
179	20	7/14/2023 3:50 PM
180	5	7/14/2023 7:23 AM
181	30	7/13/2023 4:02 PM
182	6	7/13/2023 3:40 PM
183	7	7/13/2023 1:59 PM
184	15	7/13/2023 1:46 PM
185	5	7/13/2023 1:35 PM

186	6	7/13/2023 12:53 PM
187	6	7/13/2023 12:30 PM
188	35	7/13/2023 12:26 PM
189	25	7/13/2023 12:25 PM
190	4	7/13/2023 12:22 PM
191	9	7/12/2023 8:08 PM
192	6	7/11/2023 1:23 PM
193	25	7/10/2023 3:51 PM
194	6	7/10/2023 12:19 PM
195	13	7/10/2023 8:22 AM
196	20	7/9/2023 3:38 PM
197	13	7/9/2023 10:31 AM
198	28	7/9/2023 10:16 AM
199	10	7/9/2023 10:07 AM
200	8	7/9/2023 7:31 AM
201	25	7/8/2023 10:16 PM
202	5	7/8/2023 8:23 PM
203	13	7/8/2023 8:06 PM
204	4	7/8/2023 2:49 PM
205	36	7/8/2023 2:17 PM
206	7	7/8/2023 1:42 PM
207	22	7/8/2023 1:30 PM
208	15	7/8/2023 1:26 PM
209	10	7/8/2023 1:12 PM
210	13	7/8/2023 12:17 PM

Q22 What is your affiliation with the Virginia Area? (Select all that Apply)

Answered: 222 Skipped: 42



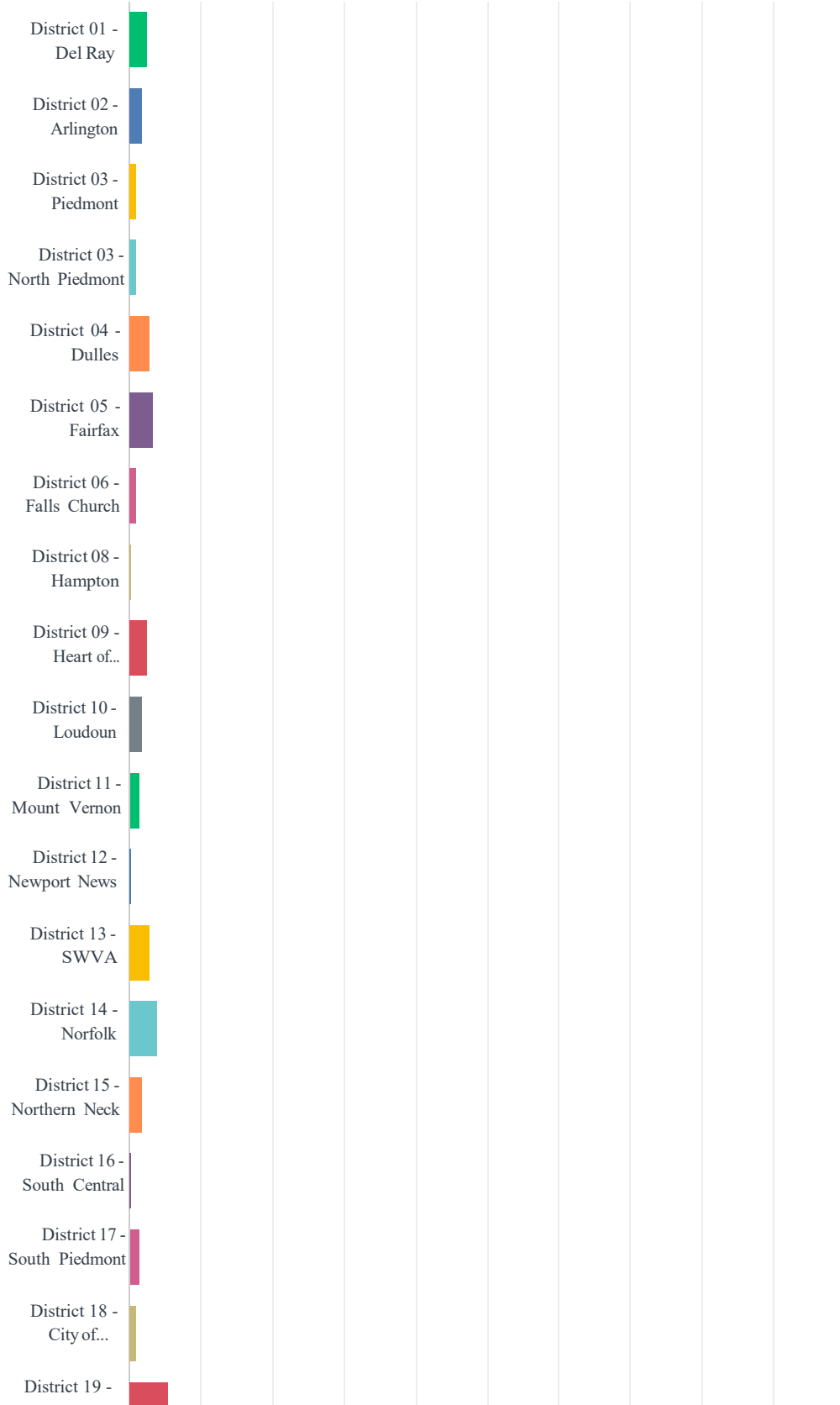
ANSWER CHOICES	RESPONSES	
Past VAC Officer, Committee Chair, or Special Assignment Coordinator	7.21%	16
Current VAC Officer, Committee Chair, or Special Assignment Coordinator	11.71%	26
DCM or ADCM	23.42%	52
Other District Officer	10.81%	24
GSR or Alt GSR	56.31%	125
Other Group Officer	16.67%	37
Group Member	36.04%	80
Not currently in a service position in Virginia	5.41%	12
Not sure	0.00%	0
Other (please specify)	5.41%	12

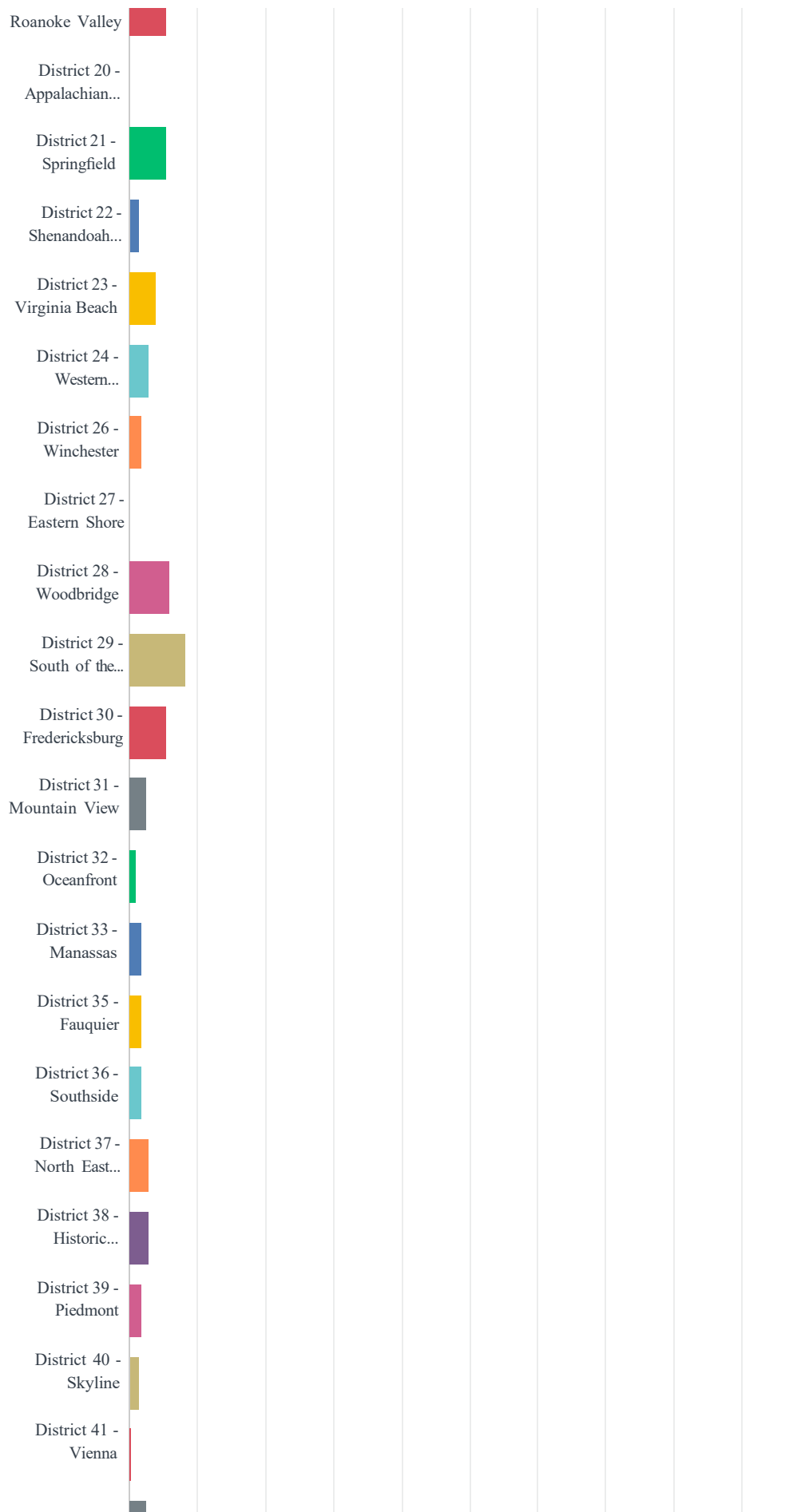
Total Respondents: 222

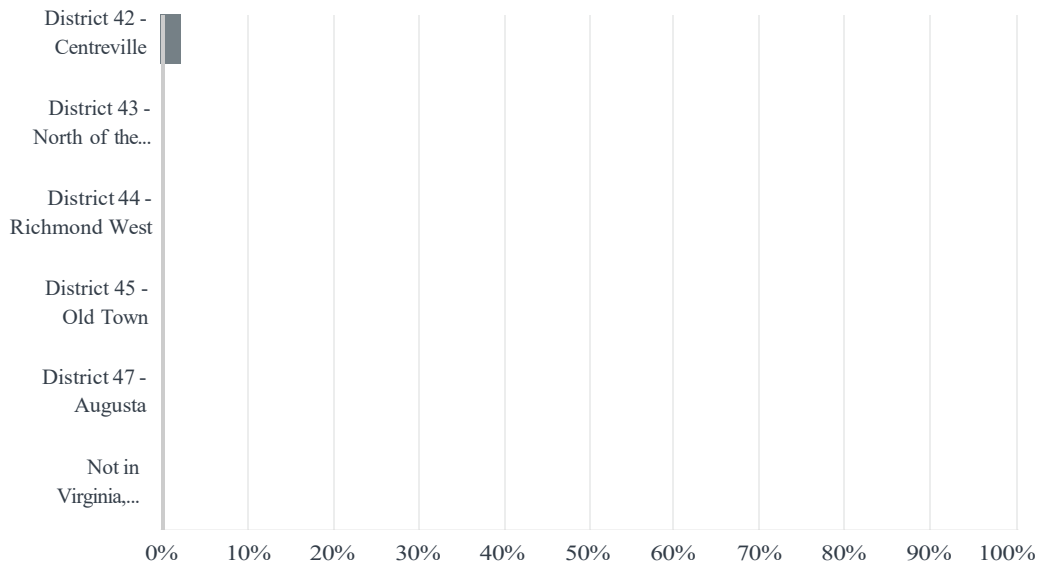
#	OTHER (PLEASE SPECIFY)	DATE
1	Chair	10/27/2023 8:43 PM
2	intergroup website chair	10/13/2023 12:48 PM
3	home group treasurer	10/7/2023 10:50 AM
4	Treasurer, District	10/7/2023 12:58 AM
5	Was gsr	10/7/2023 12:43 AM
6	If I say, you will know who I am.	9/28/2023 8:03 PM
7	Treasurer. Chip person	9/28/2023 4:27 PM
8	Intergroup	9/28/2023 1:33 PM
9	Past gsr, alt DCM, DCM, and region rep in europe	9/23/2023 5:11 PM
10	Sponsor	9/23/2023 4:51 PM
11	Intergroup Officer	9/23/2023 3:24 PM
12	PD	7/8/2023 2:17 PM

Q23 What is your current District/Area?

Answered: 202 Skipped: 62







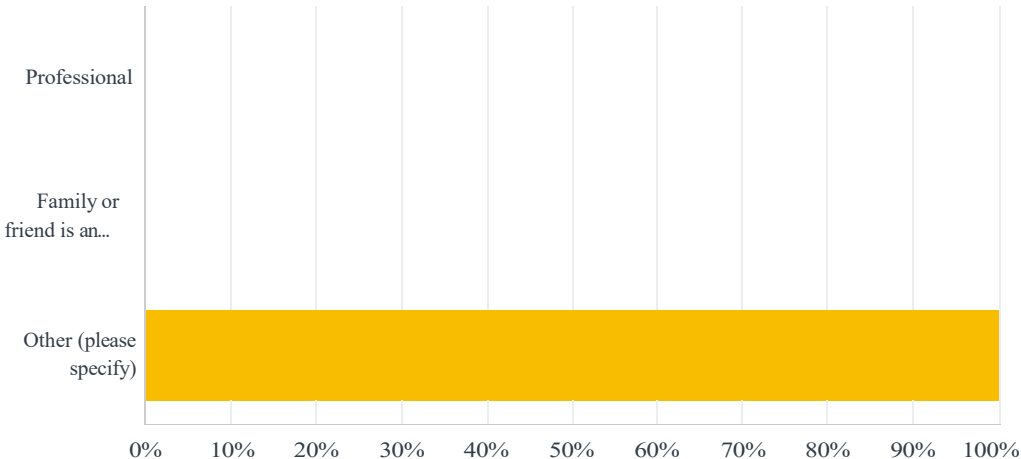
ANSWER CHOICES	RESPONSES	
District 01 - Del Ray	2.48%	5
District 02 - Arlington	1.98%	4
District 03 - Piedmont	0.99%	2
District 03 - North Piedmont	0.99%	2
District 04 - Dulles	2.97%	6
District 05 - Fairfax	3.47%	7
District 06 - Falls Church	0.99%	2
District 08 - Hampton	0.50%	1
District 09 - Heart of Virginia	2.48%	5
District 10 - Loudoun	1.98%	4
District 11 - Mount Vernon	1.49%	3
District 12 - Newport News	0.50%	1
District 13 - SWVA	2.97%	6
District 14 - Norfolk	3.96%	8
District 15 - Northern Neck	1.98%	4
District 16 - South Central	0.50%	1
District 17 - South Piedmont	1.49%	3
District 18 - City of Richmond	0.99%	2
District 19 - Roanoke Valley	5.45%	11
District 20 - Appalachian Mountain Region	0.00%	0
District 21 - Springfield	5.45%	11
District 22 - Shenandoah Valley	1.49%	3
District 23 - Virginia Beach	3.96%	8
District 24 - Western Tidewater	2.97%	6
District 26 - Winchester	1.98%	4
District 27 - Eastern Shore	0.00%	0
District 28 - Woodbridge	5.94%	12
District 29 - South of the James	8.42%	17
District 30 - Fredericksburg	5.45%	11
District 31 - Mountain View	2.48%	5
District 32 - Oceanfront	0.99%	2
District 33 - Manassas	1.98%	4

District 35 - Fauquier	1.98%	4
District 36 - Southside		
District 37 - North East Richmond	2.97%	6
District 38 - Historic Virginia	2.97%	6
District 39 - Piedmont	1.98%	4
District 40 - Skyline	1.49%	3
District 41 - Vienna	0.50%	1
District 42 - Centreville	2.48%	5
District 43 - North of the James	1.49%	3
District 44 - Richmond West	0.99%	2
District 45 - Old Town	0.50%	1
District 47 - Augusta	1.49%	3
Not in Virginia, Please Specify:	0.00%	0
TOTAL		202

#	NOT IN VIRGINIA, PLEASE SPECIFY:	DATE
	There are no responses.	

Q24 How are you affiliated with AA? (Check all that apply)

Answered: 1 Skipped: 263



ANSWER CHOICES	RESPONSES
Professional	0.00% 0
Family or friend is an AA Member	0.00% 0
Other (please specify)	100.00% 1

Total Respondents: 1

#	OTHER (PLEASE SPECIFY)	DATE
1	please remove me from your list	10/7/2023 1:20 AM